

Admission Criteria for PABX Contractors List

C.1 Expertise

The contractor shall have at least two full time technical staff with one ^[1] having relevant experience on PABX system design and operation and the other technical staff ^[2] with relevant experience on PABX system installation, testing and commissioning.

C.2 Job Experience/Reference

The contractor shall have relevant local PABX job experiences and is able to present at least two local jobs completed ^[3]. One completed project shall include integration of voicemail and/or interactive voice response system for technical evaluation.

C.3 Office and Testing Facilities

The contractor shall possess the required office and testing facilities. In general, the minimum office, workshop and storage area shall be 20m². At least testing tools with calibration certificate, if applicable, shall be available for cable continuity testing and voltage measurement.

C.4 Training, Documentation, Spares and Maintenance

The contractor shall be able to provide necessary training, documentation, spares and maintenance works, or suggest satisfactory alternative arrangement that could ensure effective operation and maintenance of the equipment or software supplied.

[1] - The qualification of the technical staff concerned shall at least possess:-

- a higher diploma or higher certificate of relevant discipline with 5 years relevant experience in HKSAR, or
- a degree from a University of relevant discipline with 3 years relevant experience in HKSAR.

[2] - The qualification of the technical staff concerned shall at least possess:-

- an ordinary diploma or ordinary certificate of relevant discipline with 5 years relevant experience in HKSAR, or
- a higher diploma or higher certificate of relevant discipline with 3 years relevant experience in HKSAR.

[3] - One of the completed local jobs shall be of at least HK\$ 0.3M value and completed (warranty expiry) within 5 years from date of application.