

Report on the Contractors' Performance Rating for Registered Escalator Contractors (from June to November 2011)

Contractors' Performance Rating (CPR) for Registered Escalator Contractors

The purpose of the Contractors' Performance Rating (CPR) for Registered Escalator Contractors is to quantify their performance in escalator works in a standardized manner for the reference of the public. CPR can be a useful indicator to enable escalator owners or their management agents to make an informed decision in selecting suitable escalator contractors for performing escalator maintenance work. CPR can also be a useful reference for the insurance industry. For further details, please refer to the introductory leaflet uploaded on the website:

(i) Chinese Version

http://www.emsd.gov.hk/emsd/c_download/pps/le/Escl_CPR_1109_Chinese.pdf

(ii) English Version

http://www.emsd.gov.hk/emsd/e_download/pps/le/Escl_CPR_1109_English.pdf

2. The CPR is not a provision under the Lifts and Escalators (Safety) Ordinance (the Ordinance), Chapter 327. It is one of the administrative means employed by the Electrical and Mechanical Services Department (EMSD) to supplement the legislative requirements of the Ordinance.

3. EMSD implemented the performance rating scheme in September 2011 after consulting with the Trade. The CPR serves as an effective way to reflect the maintenance and safety performance of registered escalator contractors.

4. This report summarizes the performance of the registered escalator contractors under the CPR.

Warning Letters

5. In the following situations, EMSD will issue a warning letter to escalator contractors:
- (i) whenever a total of 12 performance monitoring (PM) points or more for non-compliant items in any single escalator inspection; or
 - (ii) whenever an average PM point¹ exceeds over 4 PM points within a 12-month period.

¹ Average PM point is the cumulated PM points divided by the number of inspections.

6. The record of warning letters can be browsed from the following website:

http://www.emsd.gov.hk/emsd/e_download/pps/le/ewarning_letter_list.pdf

Escalator Equipment Failure Record

7. Apart from warning letters, the records of incidents are also key indicators of the quality of escalator maintenance attained by the contractors. There was 1 reported escalator incident related to equipment failure in the quarter from September to November 2011. The records of the escalator incidents due to equipment failure can be browsed from the following website:

http://www.emsd.gov.hk/emsd/eng/pps/es_pub_rlir.shtml

Comments on Contractors' Performance with Warning Record

8. From June to November 2011, the EMSD issued a warning letter to one contractor and its performance is as follows:-

Anlev Elex Elevator Ltd. (Anlev)

1 warning letter was issued to Anlev in August 2011 subsequent to the PM inspection. Anlev also involved in 1 escalator incident related to equipment failure during the last 6 months.

PM Points for Other Contractors

9. PM points were also recorded for the following contractors:

- Shineford Engineering Limited
- KONE Elevator (HK) Ltd.
- Otis Elevator Company (HK) Limited

Contractors with Full Marks

10. The following contractors performed diligently and received no PM points during EMSD inspections from June to November 2011:

- Chevalier (HK) Limited
- Eugene Engineering Co. Limited
- Fujitec (HK) Co. Ltd.
- Hitachi Elevator Engineering Co. (HK) Ltd.
- Holake Hong Kong Lifts Ltd.
- Mitsubishi Elevator Hong Kong Company Limited
- Nikkin Lifts & Escalators Limited
- Rich Mark Engineering Limited
- Schindler Lifts (Hong Kong) Ltd.
- Sigma Elevator (HK) Ltd.
- Sun Fai Engineering & Equipment Co., Ltd.
- The Express Lift Company Limited
- ThyssenKrupp Elevator (HK) Limited

EMSD

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