

**CONTROLLING OFFICER'S REPLY TO  
INITIAL WRITTEN QUESTION**

**ENB038**

Question Serial No.

1118

Head: 42 Electrical and Mechanical Services Department      Subhead (No. & title):

Programme: (1) Energy Supply; Electrical, Gas and Nuclear Safety

Controlling Officer: Director of Electrical and Mechanical Services

Director of Bureau: Secretary for the Environment

Question: With regard to the 980 cases of enquiry and complaint on liquefied petroleum gas (LPG) vehicle safety received in 2011, what are the respective numbers of enquiries and complaints? Please give a breakdown by type of the enquiry and complaint cases.

Asked by: Hon. LAU Kin-ye, Miriam

Reply:

In 2011, 933 enquiries and 47 complaints were received on LPG vehicle safety. The enquiries on LPG vehicle safety covered a wide range of issues including LPG vehicle fuel tank revalidation, operation of LPG filling stations, LPG vehicle breakdown incidents, auto-LPG pricing, enlistment of competent persons, safe use of LPG vehicles, etc., and we did not have a breakdown for them. The breakdown of complaints by type is shown in the following table:

Type	Number of Complaints
Operation of LPG filling stations	32
LPG vehicle breakdown incidents	11
Auto-LPG pricing	3
LPG vehicle workshop	1

Signature: 

Name in block letters: \_\_\_\_\_

CHAN Fan

Post Title: \_\_\_\_\_

Director of Electrical and Mechanical Services

Date: \_\_\_\_\_

24 February 2012