

**Quarterly Contractors' Performance Rating (CPR) of
Registered Lift Contractors**
(Assessment period: from April 2022 to March 2023 ^(Note 1))
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	RLC92004	★	★★★★★
Cheerwell Engineering Limited	RLC96002	★	★★★★★
Chun Ming Engineering Co. Ltd.	RLC88002	★	★★★★★
CKP Building Service Systems Ltd.	RLC85001	★	★★★★★
Elevator Parts Engineering Company Limited	RLC78001	★	★★★★★
Fuhitabishi Engineering Limited	RLC20003	★	★★★★★
Jekco Elevators Ltd.	RLC97001	★	★★★★★
Loedige Asia Limited	RLC07001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	RLC88005	★	★★★★★
Taizoom Elevator Co.(H.K.)Ltd.	RLC10001	★	★★★★★
Tak Lee Elevator Engineering Co., Ltd.	RLC02001	★	★★★★★
Vertex Engineering Limited	RLC00001	★	★★★★★
Chun Ming Elevator Co. Ltd.	RLC93002	★	★★★★★
Chevalier (HK) Limited	RLC69001	★	★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	RLC17001	★	★★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	RLC67001	★	★★★★
Holake Hong Kong Lifts Ltd.	RLC80005	★	★★★★
KONE Elevator (HK) Ltd.	RLC87001	★	★★★★

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Lighthouse Elevator Engineering Limited	RLC98003	★	★★★★
Shan On Engineering Company Limited	RLC73002	★	★★★★
Sigma Elevator (HK) Ltd.	RLC04002	★	★★★★
Antonfield Engineering Co., Ltd.	RLC95002	★	★★
Associated Engineers, Ltd.	RLC01003	★	★★
Schindler Lifts (Hong Kong) Ltd.	RLC74002	★	★★
Toki Elevator Engineering Ltd.	RLC85002	★	★★
Eugene Engineering Co. Limited	RLC03002	★	★
Rich Mark Engineering Limited	RLC99001	★	
Sun Fai Engineering & Equipment Co., Ltd.	RLC02002	★	
TK Elevator (HK) Limited	RLC96001	(Note 3a)	
Techfaith Engineering Limited	RLC00002	(Note 3b)	
Otis Elevator Company (H.K.) Ltd.	RLC75004	(Note 3c)	
The Express Lift Co., Ltd.	RLC94001	(Note 3d)	
Association Electrical Engineering Limited	RLC02003	(Note 3e)	
Fujitec (HK) Co., Ltd.	RLC85005	(Note 3f)	

Note 1 :

The list of performance rating only shows the performance rating of the contractor who had five or more lifts inspected by the EMSD during the assessment period. In other words, for those contractors having less than five lifts inspected by the EMSD during the assessment period [refer to Table (a)], and contractors not undertaking any lift maintenance works during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.

(a) Contractors having less than five lifts inspected by the EMSD during the assessment period:

Name of Contractor	Contractor No.
Hongkong International Terminals Limited	RLC01004

(b) Contractors not undertaking any lift maintenance works during the assessment period

Name of Contractor	Contractor No.
MTR Corporation Limited	RLC78003
Ryoden Elevator Company Limited	RLC64001
Best Vision Group Limited	RLC21001
Hoi Fai Lift Eng. & Services Ltd.	RLC87006
Ring Hing Engineering Services Co. Ltd.	RLC97004
Harbor Engineering Co. Limited	RLC20004

Note 2 :

- ★ + ★★★★★ No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
- ★ + ★★★★ No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
- ★ + ★★★ No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
- ★ + ★★ No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
- ★ + ★ No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
- ★ No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, details of maintenance works, time required, emergency response capability, as well as the latest performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with

no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of the contractor's performance. For instance, the responsible person may specify in the contract a requirement for regular submissions of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

- Note 3a :** Conviction by the court for contravention of section 16(1)(a) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with a warning letter. The record of non-compliance will be kept for one year until 4/2023.
- Note 3b :** The rope gripper was found ineffective, thus served with a warning letter. The record of non-compliance will be kept for one year until 5/2023.
- Note 3c :** Occurrence of unintended car movement, thus served with a warning letter. The record of non-compliance will be kept for one year until 8/2023.
- Note 3d :** (i) The ascending car overspeed protection means was found ineffective and lift installation works were carried out without obtaining type approval for safety components and (ii) occurrence of unintended car movement, thus served with two warning letters. The records of non-compliance will be kept for one year until 8/2023 and 11/2023 respectively.
- Note 3e :** The ascending car overspeed protection means was found ineffective, and the mechanical car door lock and the associated electrical interlock device defeated, thus served with three warning letters. The records of non-compliance will be kept for one year until 12/2023.
- Note 3f :** The hoisting ropes were found broken, thus served with a warning letter. The records of non-compliance will be kept for one year until 2/2024.