

**CONTROLLING OFFICER'S REPLY TO
INITIAL WRITTEN QUESTION**

DEVB(W)211

Question Serial No.

5363

Head: (42) Electrical and Mechanical Services Department

Subhead (No. & title): 000 Operational Expenses

Programme:

Controlling Officer: Director of Electrical and Mechanical Services

Director of Bureau: Secretary for Development

Question:

On engagement of “outsourced workers”, please provide the following information:

	2012-13 (the latest position)
Number of outsourced service contracts	()
Total expenditure for outsourced service providers	()
Duration of service for each outsourced service provider	()
Number of workers engaged through outsourced service providers	()
Details of the positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)	
Monthly salary range of outsourced workers	
• \$30,001 or above	()
• \$16,001 - \$30,000	()
• \$8,001 - \$16,000	()
• \$6,501 - \$8,000	()
• \$6,240 - \$6,500	()
• less than 6,240	()
Length of service of outsourced workers	
• 15 years or above	()
• 10 - 15 years	()
• 5 - 10 years	()
• 3 - 5 years	()
• 1 - 3 years	()
• less than 1 year	()
Percentage of outsourced workers against the total staff in the department	()
Percentage of expenditure for outsourced service providers against the total staff costs in the department	()
Number of workers with paid meal break	()
Number of workers without paid meal break	()
Number of workers working 5 days per week	()
Number of workers working 6 days per week	()

Percentages in () denote comparison with 2011-12

Asked by: Hon. WONG Kwok-hing

Reply:

The Department uses outsourced services for cleansing and security. The requested information is provided below.

(a) Number of outsourced service contracts

2012-13 (as at 31.12.12)
2 (-)

(b) Total expenditure of outsourced service contracts

2012-13 (up to 31.12.12) (\$M)
0.60 (+6.43%)

(c) Duration of outsourced service contracts

Duration of service	2012-13 (as at 31.12.12)
	Number of contracts
6 months or less	0 (-)
Over 6 months to 1 year	0 (-)
Over 1 year to 2 years	0 (-)
Over 2 years	2 (-)
Total:	2 (-)

(d) Total number of workers engaged through outsourced service providers

2012-13 (as at 31.12.12)
8 (+14%)

(e) Number of outsourced workers against their work nature

Nature of service contracts	2012-13 (as at 31.12.12)
	Number of workers
Cleansing	4 (0%)
Security	4 (+33%)
Total:	8 (+14%)

(f) Salaries of outsourced workers

After the implementation of Statutory Minimum Wage (SMW) on 1 May 2011, for service contracts on security and cleansing, the contractors were required to pay workers wages not lower than the prevailing SMW.

(g) Length of service of outsourced workers

The mode of using outsourced workers is that government departments and the contractor enter into a service contract under which the contractor will supply manpower as and when required. As long as the requirements of the government departments (in terms of the number of outsourced workers and the qualifications and/or experience required from outsourced workers) are satisfied, the contractor may arrange any of their employees to work in the department or arrange replacement outsourced workers during the contract period for different reasons. Therefore, we do not have information on the years of service of outsourced workers who are employees of the contractors and are at the disposal of the latter.

(h) Percentage of outsourced workers against the total staff in the Department

2012-13 (as at 31.12.12)
2.12%

(i) Percentage of expenditure of outsourced service providers against the total staff costs in the Department

2012-13 (up to 31.12.12)
0.33%

