

Railway Safety

Happy Journey Go...Go...! Go...



EMSD



MTR 港鐵

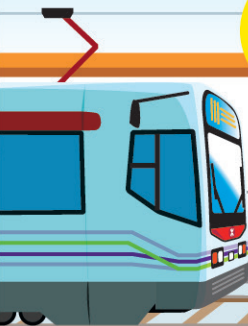
Today, Sing's family is taking the MTR to a concert of an international super star. They are all very excited.



Sing's family includes Sing, Mama, Papa and Grandpa, who take the MTR a lot. What will happen to them today? Let's see and enjoy....

Light Rail pedestrian crossings

At the Light Rail pedestrian crossings, we have to obey the pedestrian signals. Stop, look around and take note the Light Rail safety signs.



提防
輕鐵駛過
Be aware of
moving vehicles

Wait behind the yellow line. Take note the "Look left" or "Look right" indication before crossing.



That's right!
We should also pay attention to the audio warnings from Light

Rail vehicles, and watch out for turning vehicles as they will pass very close. If you are cycling, get off your bicycle and push it across the crossing.



Entry gates



Escalators



Look, Mama!
The escalators move in different directions. Let's take the escalator on this side.
Sing is going down!

Wait for me, Sing.
Don't ride on the escalator alone!

Mrs Cheung has sent me a message. Let me reply to her!
Ho ho!

Mom, don't keep your eyes only on your phone. Be careful and stand still! We should always hold the handrail and stand clear of the step edges when riding on an escalator. Take extra care if you are wearing sandals.

Lifts



Platform screen doors

The train has come, let's go! Super Star, here I come!

Do~Do Do~Do Do~Do
Do Do~Do Do~Do

Stop! Stop!

不阻門 停Stop 不衝門
最抵讚
Thank you for not rushing in or blocking train doors.

When you hear the warning chimes, do not rush in or forcibly board. This may hurt other passengers on the train or even yourself!

不阻門 停Stop 不衝門
最抵讚
Thank you for not rushing in or blocking train doors.

Platform screen doors

When we are waiting for the train on the platform, we should stand in the areas marked by the queuing lines and behind the directional arrows.



- Do not lean against platform screen doors



- Do not place your hand on any moving part of the platform screen doors



On the platform

- Let passengers exit from the train before boarding

Be careful,
Sing!



- Please mind the platform gap

Inside the train compartment

Mom, look at me!

Sing, this is dangerous! You may hurt yourself and disturb other passengers.

Attaboy!

This will spoil Sing, Grandpa.



Mom, I want to buy a metallic balloon to take to the concert. I hope Super Star can do his best!

You must not bring metallic balloons onto the train, Sing! It may affect the power supply system if the metallic balloon flies away.

Inside the train compartment

Be careful, Mama! Don't keep talking on phone. Your finger was almost caught by the doors! It is safer to stand close to the handrails.

That's so thoughtful of you, Papa!



優先座
Priority Seat

優先座

Priority Seat



Grandpa, there is an empty seat. You may sit there.

Inside the train compartment / Transfer

Sing, you know what to do, right?

Thank you, little boy!

Yes! I will offer my seat to passengers in need. Please sit here, Madam. Be careful!



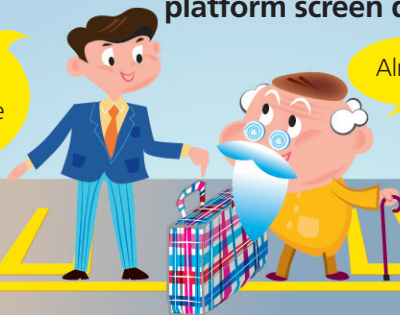
優先座



On platforms without automatic platform gates / platform screen doors

Grandpa, you should put your baggage behind the yellow line.

Alright.



Well done, Sing. We should queue behind the yellow line on the platforms without platform screen doors or automatic platform gates.

We have to take extra care during rainy days, as the floor may be slippery.

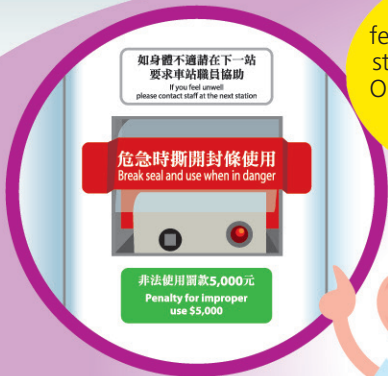
Got it!



Passenger inside train compartment feeling unwell



If a passenger on the train feels unwell, you may ask station staff for help at the next station. Only operate the Emergency Call handle or Call button in an emergency.



Something drops onto the track

Dad...dad, that man dropped something onto the track!

I will get down and pick it up after the train leaves.



Excuse me, sir.
You should ask MTR
staff for help instead of
trying to pick the object
up yourself. That's
dangerous!

Thank you, sir.
I am going to
tell the station
staff now!

Exit from the train





Reminders from Sing

Never under any circumstances trespass onto the track.



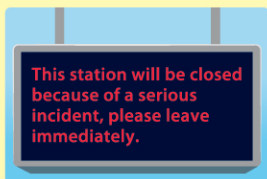
If you accidentally fall from a platform onto the track:

- Remain calm and shout for help
- Ensure your body is clear of the rails
- If possible, try to lie in the space underneath the platform edge or the space between the rails and the wall where there is more clearance
- Wait for MTR staff to assist you back onto the platform

Emergencies

Passenger Information Display System

- In an emergency, the Passenger Information Display System will show specific evacuation messages.



Illuminated exit signs

- In an emergency, follow the evacuation route indicated by the illuminated exit signs.





Reminders from Sing

Evacuation from a station

- Remain calm
- Pay attention to station announcements and electronic display messages
- Use the nearest exit as directed by MTR staff, emergency services personnel or as indicated by illuminated exit signs to immediately exit from the station
- Use the nearest escalator or staircase to exit



Evacuation from a train

- Remain calm
- Pay attention to train announcements and electronic display messages
- Evacuation from a train will normally take place at the nearest station
- Evacuation from a train between stations will only take place under exceptional circumstances
- Follow the instructions and directions from MTR staff or emergency services personnel

Evacuation from a train

Emergency exit doors

Emergency exit doors on trains are for use only under the direction of MTR staff or emergency services personnel in the event of an evacuation.



Dangerous Goods

MTR staff have the legal right to refuse entry to any part of the MTR to any passenger carrying Dangerous Goods or permitted goods in large quantities.

- * Passengers who need an oxygen cylinder for breathing purposes can carry an oxygen cylinder which does not exceed 1.25 litres in volume and is stored in a proper container.

Railways



EMSD

Electrical and Mechanical Services Department
Government of the Hong Kong Special Administrative Region
3 Kai Shing Street, Kowloon, Hong Kong
Government Hotline: 1823
Fax: (852) 3579 2016
Website: www.emsd.gov.hk
Email: info@emsd.gov.hk