

17th Issue





Over 65% of the workshops have been registered.

Let's apply for registration now

You may call 2808 3867 or WhatsApp 5301 3434

to make an appointment for application

Registration is free of charge!





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The Voluntary Registration Scheme for Vehicle Mechanics and the Voluntary Registration Scheme for Vehicle Maintenance Workshops (VRSVMW) were launched in 2007 and 2015 respectively. Thanks to the extensive publicity and promotion by members of the Vehicle Maintenance Technical Advisory Committee (VMTAC) and colleagues of the Vehicle Maintenance Registration Unit of the Electrical and Mechanical Services Department over the years, the trade has been fully aware of the two voluntary registration schemes. As at end-March 2017, the number of registered mechanics and workshops reached 9 170 and 1 794, representing 97% of vehicle mechanics and 66% of vehicle maintenance workshops across the territory respectively.

In addition to the updates on the above two voluntary registration schemes, the RVM Newsletter also provides information on the development, technology and training of the industry so that members of the trade can have a good grasp of different information, keep pace with the times and continuously improve its service standard.

It was also discussed at the last meeting of the VMTAC that the number of workshops participating in the VRSVMW had increased to more than 70% of the overall market share in just one and a half years, with over 60% of them registered successfully. In order for owners and persons-in-charge of the workshops participating in the VRSVMW to better understand the scheme contents and do their part in providing quality services, this issue of RVM Newsletter is themed "Enhance Understanding on Practice Guidelines for Vehicle Maintenance Workshops", which sets out key points of the Practice Guidelines to refresh and update their knowledge. Besides, we have also included highlights on the production of Announcement in the Public Interest (API) for the Practice Guidelines by the Sub-committee on Research and Development and the Vehicle Maintenance Registration Unit. The API was produced to tally with the upcoming launch of a new round of talks on the Practice Guidelines and visits to the "demonstration workshop".

To this end, this issue will particularly feature the API and talks on the Practice Guidelines as well as the "demonstration workshop" so that more attention can be paid to the quality of work and the environment of workshops, and that understanding on the contents of the Practice Guidelines can be enhanced, with a view to meeting the requirements of the Guidelines. In the long run, we hope to improve the service standard of vehicle maintenance workshops with the above means in order to prepare for the future development of the VRSVMW. The Editorial Working Group will continue to actively explore more topics (including environmental protection, occupational safety and health, knowledge and tips on the maintenance of different types of vehicles) for sharing, making RVM Newsletter more informative and useful.

> WONG Teck-sun, Alexander





Demonstration Workshop

The Voluntary Registration Scheme for Vehicle Maintenance Workshops (VRSVMW) has received full support from the trade since its implementation on 15 July 2015. There were 1 794 registered workshops as at end-March 2017. The number of registered workshops by type is set out in Table 1. Among them, the number of Type Three and Four workshops constituted the majority, accounting for 45.1% and 44.3% of the total number of registered workshops respectively. At present, there are 2 722¹ workshops in Hong Kong, while the number of workshops that belong to Type Three and Four but are yet to be registered is estimated at over 830.

Table 1 (number of registered vehicle maintenance workshops as at end-February 2017)

Type of registered vehicle maintenance workshops	Registered vehicle maintenance workshops					
	Number	Percentage in the total number of registered workshops				
Type One	85	4.7%				
Type Two	106	5.9%				
Type Three	809	45.1%				
Type Four	794	44.3%				
Total	1 794	100.0%				



To become a registered workshop, apart from meeting specific requirements², the workshop concerned must also have its operation complied with the requirements as set out in the Practice Guidelines for Vehicle Maintenance Workshops. In view of the fact that a considerable number of Type Three and Four workshops have yet to apply for or obtain registration, we have to further promote the VRSVMW in line with the mission of facilitating the trade to enhance service standards as stipulated in the scheme.

The building of a "demonstration workshop" in tandem with the related talks will help elaborate on the basic conditions for becoming registered workshops and how to meet the requirements of the Practice Guidelines. Explaining the requirements of registration and related regulations using the "demonstration workshop" not only enables the trade to be aware of the relevant details, but also allows owners and persons-in-charge of the workshops which have yet to apply for registration to learn about the requirements on the basic facilities of workshops

in the Practice Guidelines as well as the operational standards with which workshops are required to comply. As such, the promotion of the VRSVMW with the building of a "demonstration workshop" by the Vehicle Maintenance Registration Unit of the EMSD is indeed worth supporting. The implementation of the "demonstration workshop" and related talks will enhance the service standards of the trade.

Through visits to the "demonstration workshop", owners and persons-in-charge of the workshops can get to know the basic requirements that registered workshops have to meet and the cost of installing simple equipment. This will help promote early application for registration by owners and persons-in-charge of Type Three and Four workshops. In addition, owners and persons-in-charge of the workshops may also look at the vehicle maintenance devices and facilities of a larger-scale workshop on site to learn about the operation mode of different types of workshops in order to consider further optimising the conditions of their workshops.

I hope that the number of workshops participating in the VRSVMW will increase and the quality of participating workshops will be enhanced through publicity by the "demonstration workshop".

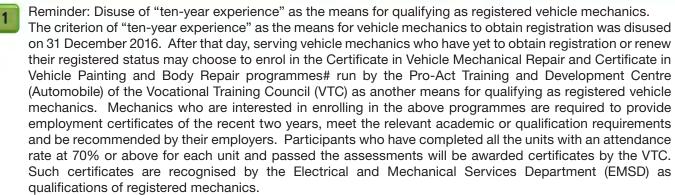
Dr LEE Yiu-pui, Ringo



¹ According to the results of survey conducted by the Vehicle Maintenance Registration Unit of the Electrical and Mechanical Services Department (EMSD) in 2016.

² Including the employment of registered vehicle mechanics and that workshops must have appropriate working bay for vehicle maintenance.

Latest Developments of the Registration Schemes



For details and latest developments of the programmes, the information issued by the Pro-Act Training and Development Centre shall prevail. Programme website:

http://www.proact.edu.hk/proact/html/en/centres-and-programmes/automibile/information/index.html
For enquiries, you may also contact the Pro-Act Training and Development Centre at 2449 1310 or via e-mail
at paau@vtc.edu.hk

- We are now inviting applications for the Voluntary Registration Scheme for Vehicle Maintenance Workshops (VRSVMW). For details, please refer to the EMSD website:

 http://www.emsd.gov.hk/en/supporting_government_initiatives/registration_scheme_for_vehicle_maint
- enance/voluntary_for_vehicle_maintenance_workshops/index.html

 Members of the public may search for information on registered vehicle maintenance workshops at the
 - EMSD website:
 http://www.emsd.gov.hk/en/supporting_government_initiatives/registration_scheme_for_vehicle_maint
 enance/voluntary_for_vehicle_maintenance_workshops/list_of_registered_vehicle_maintenance_works
 hops/index.html
- Mechanics applying for renewal of registration are required to complete 20 hours of continuing professional development (CPD) within the registration period and provide relevant proof. There were 3 358 applications for renewal of registration in 2017. Late applications will result in unnecessary delay and may lead to loss of validity of the registration. Therefore, mechanics applying for renewal of registration should complete the 20 hours of CPD and the application form for renewal of registration as early as possible. Before submitting an application, the mechanic should ensure that the application form has been completed and signed, and is enclosed with a CPD form bearing the chop of the company to which he/she belongs or the organisation that provides the training. Please keep the relevant information for verification upon enquiry by the Vehicle Maintenance Registration Unit of the EMSD.
- The Vehicle Maintenance Technical Advisory Committee decided at its 21st meeting that applications for registration from workshops located at residential buildings or composite buildings with residential portions will no longer be accepted upon implementation of the VRSVMW for three years (i.e. after 15 July 2018).

Information on the number of registered vehicle mechanics:

Number of vehicle mechanics in 2016	9 476 ^{Note1}
Number of registered vehicle mechanics (as at end-March 2017)	9 170

Information on the VRSVMW:

Number of workshops which have applied to join the VRSVMW	1 891
Number of registered workshops (as at end-March 2017)	1 794

Note1 2016 Manpower Survey Report by Automobile Training Board.



Proper Disposal of Vehicle Batteries to Avoid Violation of the Law

Scenario: Conversation between

Clever Lee, owner of Waiwai Garage and Smart Tik, a maintenance technician

Smart: "Boss, do you know a vehicle maintenance operator has recently been prosecuted by the Environmental Protection Department (EPD) and fined over \$10,000?"

Clever: "Oh, that is serious! What was he convicted for?"

Smart: "I have just learnt from a newspaper report that an operator did not follow the environmental protection ordinance when handling waste vehicle batteries."

Clever: "What actually happened? We have got waste batteries as well. I am afraid we will be in trouble too."

Smart: "According to the newspaper, officers of the EPD found a truck carrying waste lead-acid batteries at a public car park in an open area. After investigation, it was found that the operator had not registered as a chemical waste producer with the EPD, and had even provided maintenance and battery replacement services at the car park. The waste batteries were subsequently stored in a truck to be sold to unlicensed recyclers."

Clever: "What? I have no idea that we cannot sell the batteries to recyclers! What's the right thing to do then? Perhaps we can ask other operators what to do in order not to violate the law."

Smart: "Don't bother! I have already consulted the EPD. We first need to register as a chemical waste producer and store the waste batteries and waste lubricating oil properly before disposal. Most importantly, the chemical waste should be handed over to licensed collectors instead of unlicensed ones. I have visited the EPD website and found similar information there."

Clever: "You are really very smart! Let's follow the guidelines of the EPD to scout out the place for storing waste batteries, register for me as a chemical waste producer, and most important of all, find a licensed chemical waste collector to collect the chemical waste."

Environmental Protection Department

Smart Tips on Environmental Protection

The operation of garages will generate lots of chemical waste, such as waste batteries, waste lubricating oil, etc. According to the Waste Disposal (Chemical Waste) (General) Regulation, chemical waste producers are required to register with the EPD, have the chemical waste properly packed, labelled and stored in accordance with the requirements as stipulated in the Regulation, and arrange collectors with the Chemical Waste Collection Licence to collect such waste for proper disposal. Chemical waste producers shall also keep the related trip tickets. Those who have not registered with the EPD in accordance with the requirements or disposed of the chemical waste properly are liable to a fine of \$200,000 and six months' imprisonment. For details, please contact the EPD (Tel.: 2838 3111) or visit the Green Garage page of the EPD website:

(http://www.epd.gov.hk/epd/english/greengarage/index.html)





Designated place for storage of chemical waste, such as waste batteries and waste lubricating oil, etc.



The Guide to Environmental Protection for the Vehicle Repair Trade provides you with guidance on solving the problem of noise and air pollution, sewage, waste oil, as well as the disposal and handling of other chemical waste resulted from the operation of garages.

Highlights on the shooting of API for the Practice Guidelines on 7 March 2017

In order for the trade to better understand the requirements of the Practice Guidelines for Vehicle Maintenance Workshops, the Vehicle Maintenance Registration Unit of the Electrical and Mechanical Services Department has started preparations for the upcoming year's publicity and promotional work, which includes the production of an API for the Practice Guidelines. The shooting of the API was completed smoothly on 7 March 2017. Check out the following behind-the-scenes photos.







The API explains in a concise and lucid way the work ethics and standards with which workshop staff is required to comply. This not only deepens the trade's understanding on the Practice Guidelines, but also helps members of the public and vehicle owners to choose registered workshops for the provision of quality and reliable services. The API mainly introduces the contents of various chapters in the Practice Guidelines, including, among others, the business standards of a workshop and servicing standards.

Special thanks to the Vocational Training Council

from the Vehicle Maintenance Registration Unit for providing the venue and co-operation in various aspects so that the shooting can be completed smoothly.



With the rapid development of E&M and electronic technologies, new models of electric-powered vehicles (EVs) have continued to emerge. Given the raising public awareness of environmental protection and significant promotional efforts by the SAR Government, EVs (including zero-emission or low-emission ones) in Hong Kong has increased geometrically in number over the past few years. There are currently over 10 000 hybrid and plug-in hybrid EVs in operation, while pure EVs number about 7 000, making up a total of more than 20 000 EVs. The types of EVs include private cars, motorcycles, trucks, buses and so on.

At present, the key factors affecting the development of EVs include the travelling range of EVs, ancillary charging facilities, charging time, selling price of EVs, etc.

Imagine that with the rapid advancement of technology and the ever-improving efficiency of high-voltage batteries, the travelling range of EVs will be further enhanced with charging time reduced after three to five years. EVs will surely see an explosive growth. There will also be very strong demand for mechanics from the trade. Therefore, we must make early preparations for the training of professional mechanics.

The structure as well as repair and maintenance methods of EVs are completely different from those of conventional fuel vehicles. During the repair and maintenance of EVs and when handling incidents involving such vehicles, mechanics have to come into contact with high-voltage lithium batteries with voltages of up to 200 to 650 volts and driving motors with currents of tens to hundreds of amperes. As such, they have to sustain additional risks and pressure during their work. One careless move may lead to accidents such as electric shock, short circuit or fire, etc. Faced with these challenges, mechanics must be well-prepared and properly trained. It is vitally important that mechanics should know how to differentiate EVs and understand the relevant safety operations.

The mission of the Pro-Act Training and Development Centre (Automobile) is to train up necessary talents for the trade. At present, the Centre provides training courses in relation to EVs, including the Hybrid Vehicle Power Train course, the Fault Diagnostics on Hybrid Vehicle course, and the Introduction of Electric Vehicle course, etc. In order to step up training on EVs, the Centre plans to organise a course on the work safety of EV mechanics in the future for enrolment by mechanics in the trade. The course aims to raise the level of work safety of mechanics in the trade, with a view to achieving the goal of "zero" accidents in the repair and maintenance of EVs. It is worth noting that not only may the course on the work safety of EV

mechanics be accepted by the Voluntary Registration Scheme for Vehicle Mechanics as a mandatory course for those who engage in the repair and maintenance of EVs, mechanics'

knowledge and skills in this aspect are also one of the basic considerations in deciding whether the mechanics comply with the occupational safety and health requirements to conduct repair works for EVs.

Pro-Act Training and Development Centre (Automobile) of the Vocational Training Council



Interested parties may visit the EMSD website to watch the video clips.



(1) Introduction Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/1-Introduction.mp4







(2) General Principles Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/2-GeneralPrinciples.mp4





(3) Before Servicing Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/3-BeforeServicing.mp4





(4) During Servicing Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/4-DuringServicing.mp4







(5) After Servicing Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/5-AfterServicing.mp4



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(6) Workshop and Handling of Dangerous Goods Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/6-WorkshopAndHandingOf DangerousGoods.mp4





(7) Maintenance of Equipment and Documentary Records Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/7-MaintenanceOfEquipmentAndDocumentaryRecords.mp4



(8) Employment and Staff Training Watch the clip

http://www.emsd.gov.hk/filemanager/en/content_1246/8-EmploymentAndStaffTraining.mp4





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	B the chop of the company to which the applicant belongs or the organisation that provides training									
	C	the si	gnature	of the	applica	nt	D.	All of the above		
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	В	B registered vehicle maintenance workshops				nce workshops	D.	licensed c	hemical waste collectors	
Q4	On which among the following days, the shooting of the announcement in the public interest for the Practice Guidelines for Vehicle Maintenance Workshops was completed?									
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	B.						D.	7 March 2	017	
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	B.	Short	circuit				D.	All of the a	above	
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CHAU Hon Keung (VM 0045795)

CHAN Kwok Fai (VM 0012722)

NG Hung Mou (VM 0108882)

LUK Chun Wah (VM 0044019) KWONG Fu Li (VM 0084908) HO Kin Pang (VM 0122817)

Question

Answer

C

В

A

D

11 Training Institutes

17th Issue

Providing Continuing Professional Development Courses for Vehicle Mechanics (in random order)

Name of Training Institute	Website/Contents	Enquiry Tel. No.	
Traffic Services Employees Association	https://www.facebook.com/tseahk	2575 5544	
Pro-Act Training and Development Centre (Automobile)	http://www.pro-act.edu.hk/automobile	2449 1310	
The Institute of the Motor Industry Hong Kong	http://www.hkimi.org.hk The Institute is organising a series of automotive e-learning courses in conjunction with the Electude Company of the Netherlands. Enrolment will be called for every month. Online guidance and assessments are available during the learning period. Participants will receive a CPD certificate on completion of a course. For details, please visit the above website or call the enquiry telephone number.	2625 5903	
Hong Kong Vehicle Repair Merchants Association Limited	http://www.hkvrma.com.hk/ training/index.html	2399 7977	
Hong Kong Vehicle Repairing Industry Employee General Union	http://www.vrunion.hk/	2626 1927	
Occupational Safety and Health Council	https://eform.oshc.org.hk/course/tchi/course/CourseDetail.asp?CouID=463	2311 3322	
The Society of Operations Engineers (Hong Kong Region)	http://www.soe.org.hk/events.asp	2617 0311	
Courses recognised by Qualifications Framework (QF)	http://www.hkqr.gov.hk	2836 1700	回接回







Gentle Reminder

The contents in each issue help you catch up on the development of the registration scheme, acquire hours of continuing professional development, and enhance the quality of service. Please stay tuned!

Each issue can be downloaded from the EMSD website at:

http://www.emsd.gov.hk/en/supporting_government_initiatives/registration_scheme_for_vehicle_maintenance/publications_and_circulars/rvm_newsletter/index.html



Notes to Mechanics on ★ the Submission of Renewal Application ★

Before submitting an application, the mechanic should ensure that the application form has been completed and signed, and is enclosed with a CPD form bearing the chop of the company to which he/she belongs or the organisation that provides the training.

For enquiries, please contact the Vehicle Maintenance Registration Unit of the EMSD:

Fax: 3521 1565

E-mail: vmru@emsd.gov.hk

Tel.: 2808 3867

Members of the Editorial Working Group:

Mr WONG Teck-sun (Chief Editor), Dr LEE Yiu-pui, Mr YIP Sui-pong, Mr CHAN Ho-man, Mr LIU Keung, Dr LAU Kin-chun, Mr MOK Chi-fai, Mr WONG Koon-wai and the Vehicle Maintenance Registration Unit



香港九龍啟成街3號 General Legislation Electrical and Mechanical Services Department

3 Kai Shing Street, Kowloon, Hong Kong 電話Tel: (852) 2808 3867

傳真Fax: (852) 3521 1565 網址Website: www.emsd.gov.hk 電郵Email: vmru@emsd.gov.hk