

Introduction and User Guide to “Vehicle Maintenance Easy”

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2-3. Introduction and User Guide to “Vehicle Maintenance Easy”

As mentioned in the previous issue of RVM Newsletter, the “Vehicle Maintenance Easy” platform, officially launched by the Vehicle Maintenance Registration Unit (VMRU) of the Electrical and Mechanical Services Department (EMSD), contains information on more than 1 000 registered vehicle maintenance workshops (RVMWs) in Hong Kong, facilitating searches by different users (including private car drivers, electric vehicle (EV) owners, and goods vehicle and bus fleet managers). It integrates all key information into a clear and user-friendly interface, significantly reducing search time. This issue will introduce the main search modes and functions of the “Vehicle Maintenance Easy” platform and demonstrate how to use it to find professional and reliable RVMWs.

The “Vehicle Maintenance Easy” platform’s website: <https://vme.emsd.gov.hk> › search



User Guide to the “Vehicle Maintenance Easy” Platform (Taking Android system as an example)

1. Map View

The platform homepage is set as the “Map View” by default. Users can pan or zoom in and out on the map to pinpoint an RVMW in a specific district or location. By clicking a yellow geotag on the map, the name, workshop type, registration number, address, contact number and photo of the selected RVMW will be shown underneath. By clicking “Detail”, users can view the type of vehicles serviced, service scope, type of service, opening hours and registration expiry date. Users can also use the “Route Click here” function, coupled with mobile phone positioning, to plan out the best route to the RVMW.

2. List View

On clicking “List View” at the top right of the homepage, the page will switch to a list format. All RVMWs are arranged by registration number from newest to oldest, showing names, workshop types, addresses, contact numbers and photos for easy browsing. As in the “Map View”, users can click “Detail” and “Route Click here” to access information on RVMWs and plan out routes.

3. Search Mode

Users can click the “≡” icon at the top right of the homepage, enter the company name or address keywords of an RVMW, and then click the “magnifying glass” icon to conduct a search. RVMWs that match the search criteria will be shown with yellow geotags in the “Map View”, whereas the search results will be presented in a list in the “List View”. The subsequent steps are the same as above.

4. Advanced Search

The “Advanced Search” function allows users to enter the company name, business address or registration number of an RVMW and apply criteria such as district, type of vehicles serviced, service scope, type of service or opening hours to further filter the required RVMW information.

5. EV Workshop Search

In response to the popularisation of EVs, the EMSD added EV maintenance service classes to the Voluntary Registration Scheme for Vehicle Mechanics and the Voluntary Registration Scheme for Vehicle Maintenance Workshops in July 2024. After clicking “EV Workshop Search”, the page will immediately redirect to the “Map View”. RVMWs providing EV maintenance services are shown with yellow geotags, while those only providing maintenance services for internal combustion engine vehicles will not be displayed. The subsequent steps are the same as above.

We believe that readers can gain a deeper understanding of the “Vehicle Maintenance Easy” platform after the above introduction. For enquiries or assistance, please contact the VMRU by the means of contact listed on the first and last pages of this issue.

4. Upcoming Technical Seminar on Vehicle Maintenance – Technical Webinar (16)

The Vehicle Maintenance Registration Unit (VMRU) will hold the sixteenth technical seminar on vehicle maintenance, themed “Electric Vehicles Today: Innovation and Future Roadmap”, on the evening of 30 May 2026 (Saturday). Each participant is eligible to earn three CPD hours. For details and the registration, please refer to the following.

5. Upcoming Technical Seminar on Vehicle Maintenance – In-person Seminar

The Vehicle Maintenance Registration Unit (VMRU) will hold a technical seminar on vehicle maintenance, themed “The Evolution of New Energy Vehicles and Green Transport”, at the Electrical and Mechanical Services Department Headquarters Building on the evening of 26 June 2026 (Friday). Each participant is eligible to earn three CPD hours. For details and the registration, please refer to the following.

6. Latest Developments of the Registration Schemes

- 1) Registered vehicle mechanics who have switched to work in another vehicle maintenance workshop should notify the Vehicle Maintenance Registration Unit (VMRU) by e-mail (vmru@emsd.gov.hk) or fax (3521 0243) and provide the name, address and telephone number of the new workshop.
- 2) If a vehicle maintenance workshop intends to change its registration type or update its registered information (e.g. workshop name, registration number, address, contact number, or business registration certificate number, etc.), the person-in-charge of the workshop should notify the VMRU in writing within 14 working days of such change and submit the supporting documents for processing.

Figures on the Voluntary Registration Scheme for Vehicle Mechanics:

Total number of vehicle mechanics	9 338 ^{Note 1}
Number of registered vehicle mechanics (as at the end of April 2026)	7 330

Figures on the Voluntary Registration Scheme for Vehicle Maintenance Workshops:

Total number of vehicle maintenance workshops	2 228 ^{Note 2}
Number of registered workshops (as at the end of April 2026)	1 803

Note1: Consolidated figures from the latest Manpower Survey by the Automobile Training Board of the Vocational Training Council and database of the VMRU (updated in July 2025)

Note2: Figures from the database of the VMRU (updated in July 2025)

To support environment protection, you are encouraged to opt for electronic copies of the RVM Newsletter and leaflets. Please send us the completed reply slip by e-mail (vmru@emsd.gov.hk) or WhatsApp (9016 3185). We will contact you through e-mail or mobile communication whenever possible.

Reply Slip

I/My company would like to receive the RVM Newsletter and other information leaflets by e-mail/ WhatsApp.

Please provide the relevant contact details for the above selected means of communication:

Name: _____ Vehicle Mechanic Registration No.: VM _____

E-mail address: _____ WhatsApp: _____



The electronic copy of the RVM Newsletter is also available on the EMSD website:

https://www.emsd.gov.hk/en/supporting_government_initiatives/registration_scheme_for_vehicle_maintenance/publications_and_circulars/rvm_newsletter/index.html

Note

1. Starting from 15 July 2018, new application for registration as Type Four workshop (i.e. a workshop situated at a residential building or a composite building with domestic part) is no longer accepted. Furthermore, requests for conversion from a registered Type One, Type Two or Type Three workshop to a Type Four workshop will not be entertained.
2. Applicants should affix sufficient postage and provide a return address when posting renewal application forms with envelopes not provided by the EMSD. If the postage is insufficient, the EMSD will not pay for any outstanding postage or accept the mail item concerned, which will be returned to the sender (if a return address is provided) or disposed of by the Hongkong Post.

7. Prize Quiz Issue No. 53

- Q1.** The Vehicle Maintenance Registration Unit of the Electrical and Mechanical Services Department has officially launched the “Vehicle Maintenance Easy” platform, which contains information on more than 1 000 registered vehicle maintenance workshops (RVMWs) in Hong Kong. Which users does it facilitate searches for?
- A** Private car drivers
B Electric vehicle (EV) owners
C Goods vehicle and bus fleet managers
D All of the above
- Q2.** Which of the following modes and functions for searching RVMWs are available on the “Vehicle Maintenance Easy” platform?
- A** “Map View” and “List View”
B “Search Mode” and “Advanced Search”
C All of the above
D None of the above
- Q3.** Which of the following functions can be used together with mobile phone positioning to plan out the best routes to an RVMW?
- A** “Map View”
B “Route Click here”
C “List View”
D “Advanced Search”
- Q4.** In addition to entering the company name, business address or registration number of an RVMW on the “Advanced Search” page, which of the following can be selected to further filter the required information on RVMWs?
- A** District or type of vehicles serviced
B Service scope
C Type of service or opening hours
D All of the above
- Q5.** After clicking “EV Workshop Search”, the page will redirect to the “Map View”. What service does the RVMWs shown provide?
- A** EV maintenance
B Internal combustion engine vehicle maintenance
C All of the above
D None of the above

How to participate (Issue No.53)

To support environmental protection, please scan the QR code or click the link (<https://vmcpd.emsd.gov.hk>) to log in to the VM Learning Station to submit your answers online. Vehicle mechanics may also complete the form below, circle the correct answers, and send it to the Vehicle Maintenance Registration Unit (VMRU) by post, fax (3521 0243) or e-mail (vmru@emsd.gov.hk) before the deadline.



Deadline: 31 July 2026

Question	Answer			
Q1	A	B	C	D
Q2	A	B	C	D
Q3	A	B	C	D
Q4	A	B	C	D
Q5	A	B	C	D

Name: _____

Vehicle Mechanic Registration No.: VM _____

E-mail Address: _____

Contact Tel. No.: _____












- Participants who correctly answer four of the questions will earn one CPD hour and be notified by the VMRU individually.
- Only registered vehicle mechanics with valid registration may participate, each not more than once in each quiz. Those who have already submitted their answers via the VM Learning Station need not submit them again by post, fax or email.
- In the case of duplicate submissions, only the last set of answers received before the deadline will be considered.
- The decision of the VMRU on the quiz will be final.
- The correct answers will be announced in the next issue of the RVM Newsletter.

The answers for RVM Newsletter Issue No. 52 are as follows:

Question	1	2	3	4	5
Answer	C	A	B	D	D

8. Training Institutes

Providing Continuing Professional Development Courses for Vehicle Mechanics (in random order)

Name of Training Institute	Website/Content	Enquiry Tel. No.	QR Code
Traffic Services Employees Association	http://www.facebook.com/tseahk	2575 5544	
Pro-Act Training and Development Centre (Automobile)	http://www.proact.edu.hk/automobile	2449 1310	
The Institute of the Motor Industry Hong Kong	http://www.hkimi.org.hk	2625 5903	
Hong Kong Vehicle Repair Merchants Association Limited	https://www.facebook.com/HKVRMA/	2399 7977	
Hong Kong Vehicle Repairing Industry Employee General Union	http://www.vrunion.hk	2393 9955	
Occupational Safety and Health Council	http://www.oshc.org.hk	2311 3322	
The Society of Operation Engineers (Hong Kong Region)	http://www.soe.org.hk	2617 0311	
Qualifications Framework recognised courses	http://www.hkqr.gov.hk	2836 1700	
Association of Auto Batteries and Tyres Industry	https://www.facebook.com/autobatteriestyres	6263 2531	
Hong Kong Institute of Vocational Education (IVE) In-service Training Office	EDIT.vtc.edu.hk	2435 9423 9081 5283	
KMB Academy	https://www.kmb.hk/	2786 6071	

Gentle Reminder

The content in each issue helps you catch up on the development of the registration schemes and enhance the quality of service. Please stay tuned!

Each issue is available for downloading on the EMSD website:

https://www.emsd.gov.hk/en/supporting_government_initiatives/registration_scheme_for_vehicle_maintenance/publications_and_circulars/rvm_newsletter/index.html



For enquiries on the content of the RVM Newsletter, please contact the VMRU of the EMSD.

 3521 0243  2808 3545  9016 3185  vmru@emsd.gov.hk

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