

List of Warning Letters Issued to Registered Lift Contractors (Oct 2024 to Sept 2025)

(1) 15 PM points non-compliant item(s) found in a lift inspection, or conviction by the court/ disciplinary board ^{Note1}

Month	Contractor No.	Name of Contractor	Brief Content of Warning Letter
1/2025	RLC75004	Otis Elevator Company (H.K.) Ltd.	A total of 15 PM points were accorded for occurrence of unintended car movement.
2/2025	RLC96001	TK Elevator (HK) Limited	A total of 15 PM points were accorded for ineffective car door electrical interlock device.

(2) A total of 12 PM points or more involving maintenance non-compliant item(s) found in a single lift inspection, or the average PM points exceeding 4 PM points within a 12-month period; or failure to comply with the provisions of the Lifts and Escalators Ordinance ^{Note2}

Month	Contractor No.	Name of Contractor	Brief Content of Warning Letter
10/2024	RLC74002	Schindler Lifts (Hong Kong) Ltd.	Unsatisfactory performance in the major alteration/maintenance of the lift.
3/2025	RLC88005	Mitsubishi Elevator Hong Kong Company Limited	Resumption of the lift service without a resumption permit after major alteration.
3/2025	RLC64001	Ryoden Elevator Company Limited	Resumption of the lift service without a resumption permit after major alteration.
6/2025	RLC67001	Hitachi Elevator Engineering Co., (HK) Ltd.	Unsatisfactory performance in the installation of the lift.

The EMSD will issue a warning letter to the contractor under the following situations:-

Note 1: - 15 PM points safety non-compliant item(s) found in a lift inspection, or conviction by the court/ disciplinary board;

Note 2: - A total of 12 PM points or more involving maintenance non-compliant item(s) found in a single lift inspection;

- The average PM points exceeding 4 PM points within a 12-month period; or
- Failure to comply with the provisions of the Lifts and Escalators Ordinance.