

List of Warning Letters Issued to Registered Lift Contractors (Jan 2025 to Dec 2025)

(1) 15 PM points non-compliant item(s) found in a lift inspection, or conviction by the court/ disciplinary board ^{Note1}

Month	Contractor No.	Name of Contractor	Brief Content of Warning Letter
1/2025	RLC75004	Otis Elevator Company (H.K.) Ltd.	A total of 15 PM points were accorded for occurrence of unintended car movement.
2/2025	RLC96001	TK Elevator (HK) Limited	A total of 15 PM points were accorded for ineffective car door electrical interlock device.
11/2025	RLC74002	Schindler Lifts (Hong Kong) Limited	A total of 20 PM points were accorded for conviction by the court about carrying out installation works of lift without obtaining type approval from the Director of Electrical and Mechanical Services at Mariners' Club, Tsim Sha Tsui, Kowloon.
11/2025	RLC74002	Schindler Lifts (Hong Kong) Limited	A total of 20 PM points were accorded for conviction by the court about carrying out installation works of lift without obtaining type approval from the Director of Electrical and Mechanical Services at Mariners' Club, Tsim Sha Tsui, Kowloon.

(2) A total of 12 PM points or more involving maintenance non-compliant item(s) found in a single lift inspection, or the average PM points exceeding 4 PM points within a 12-month period; or failure to comply with the provisions of the Lifts and Escalators Ordinance ^{Note2}

Month	Contractor No.	Name of Contractor	Brief Content of Warning Letter
3/2025	RLC88005	Mitsubishi Elevator Hong Kong Company Limited	Resumption of the lift service without a resumption permit after major alteration.
3/2025	RLC64001	Ryoden Elevator Company Limited	Resumption of the lift service without a resumption permit after major alteration.
6/2025	RLC67001	Hitachi Elevator Engineering Co., (HK) Ltd.	Unsatisfactory performance in the installation of the lift.

The EMSD will issue a warning letter to the contractor under the following situations:-

Note 1: - 15 PM points safety non-compliant item(s) found in a lift inspection, or conviction by the court/ disciplinary board;

Note 2: - A total of 12 PM points or more involving maintenance non-compliant item(s) found in a single lift inspection;

- The average PM points exceeding 4 PM points within a 12-month period; or
- Failure to comply with the provisions of the Lifts and Escalators Ordinance.