

Quarterly Contractors' Performance Rating (CPR) of Registered Lift Contractors
(Assessment period: from April 2017 to March 2018) (Note 1)
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	RLC92004	★	★★★★★
Antonfield Engineering Co., Ltd. (Note 3)	RLC95002	★	★★★★★
Association Electrical Engineering Limited	RLC02003	★	★★★★★
Associated Engineers, Ltd.	RLC01003	★	★★★★★
Cheerwell Engineering Limited	RLC96002	★	★★★★★
CKP Building Service Systems Ltd.	RLC85001	★	★★★★★
Elevator Parts Engineering Company Limited	RLC78001	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	RLC17001	★	★★★★★
Hoi Fai Lift Engineering & Services Ltd.	RLC87006	★	★★★★★
Holake (HK) Ltd.	RLC76001	★	★★★★★
Hongkong International Terminals Limited	RLC01004	★	★★★★★
KONE Elevator (HK) Ltd. (Note 4)	RLC87001	★	★★★★★
Loedige Asia Limited	RLC07001	★	★★★★★
Nikkin Lifts & Escalators Limited	RLC91002	★	★★★★★
Sun Fai Engineering & Equipment Co., Ltd.	RLC02002	★	★★★★★

Tak Lee Elevator Engineering Co., Ltd.	RLC02001	★	★★★★★
Vertex Engineering Limited	RLC00001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	RLC88005	★	★★★★
Shan On Engineering Company Limited	RLC73002	★	★★★★
Eugene Engineering Co. Limited(Note 6)	RLC03002	★	★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	RLC67001	★	★★★
Holake Hong Kong Lifts Ltd.	RLC80005	★	★★★
Jekco Elevators Ltd.	RLC97001	★	★★★
Lighthouse Elevator Engineering Limited	RLC98003	★	★★★
Schindler Lifts (Hong Kong) Ltd.	RLC74002	★	★★★
Sigma Elevator (HK) Ltd.	RLC04002	★	★★★
The Express Lift Company Limited	RLC94001	★	★★★
Taizoom Elevator Co.(H.K.)Ltd.	RLC10001	★	★★
Toki Elevator Engineering Ltd.	RLC85002	★	★★
Ben Fung Machineries & Engineering Ltd	RLC73001	★	★
Rich Mark Engineering Limited	RLC99001	★	★
Ring Hing Engineering Services Co., Ltd.	RLC97004	★	★
Chevalier (HK) Limited	RLC69001	(Note/註 5a)	
Chun Ming Elevator Co. Ltd.	RLC93002	(Note/註 5b)	
Chun Ming Engineering Co. Ltd.	RLC88002	(Note/註 5c)	

Fujitec (HK) Co. Ltd.	RLC85005	(Note/註 5d)
Otis Elevator Company (HK) Limited	RLC75004	(Note/註 5e)
Techfaith Engineering Limited	RLC00002	(Note/註 5f)
ThyssenKrupp Elevator (HK) Limited	RLC96001	(Note/註 5g)

Note 1:

The list of performance rating only shows the performance rating of the contractor who had five or more lifts being inspected by the EMSD during the assessment period. In other words, for those contractors having less than five lifts being inspected by the EMSD during the assessment period [refer to Table (a)], and contractors not undertaking any lift maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.



(a) Contractors having less than five lifts being inspected by the EMSD during the assessment period:

Name of Registered Lift Contractor	Contractor No.
-	-

(b) Contractors not undertaking any lift maintenance work during the assessment period:

Name of Registered Lift Contractor	Contractor No.
MTR Corporation Ltd.	RLC78003
Ryoden Elevator Company Limited	RLC64001

Note 2:

Rating	Description
	No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
	No non-compliance found in both safety and services quality

aspects (performance index at 100 points in this quarterly announcement)



No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points



No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points



No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points



No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest quarterly performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors' performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

Note 3:

The Disciplinary Board has completed the disciplinary hearings on the performance of Antonfield Engineering Company Limited (Antonfield), and decided that the company should be disciplined for misconduct and neglect that contravened relevant sections of the Lifts and Escalators Ordinance (the Ordinance). Antonfield committed two disciplinary offences while being the contractor of the lift works at Wah Lee Building, Sai Ying Pun. It contravened sections 3(2)(a) and 3(4) of the Lifts and

Escalators (General) Regulation and failed to establish a work system to ensure that the lift works were carried out in accordance with the provisions of the Ordinance. The Disciplinary Board ordered Antonfield to pay a fine of \$60,000 and the costs and expenses incurred in the proceedings totalling \$169,900. The Board's order was published in the Gazette on 2 June 2017. In view that Antonfield had been convicted by court in 2014 for contravention of sections 3(2)(a) and 3(4) of the Regulation, safety star and quality stars had not been awarded to Antonfield in the one-year period from October 2014 to September 2015.

Note 4:

An incident involving a lift maintained by KONE Elevator (HK) Ltd. occurred on 8 April 2018 at the Waterside Plaza, Tsuen Wan, resulting in serious injury of two passengers. The investigation is in progress. For more information, please refer to the Government Press Release:
<http://www.info.gov.hk/gia/general/201804/09/P2018040900625.htm>.

Note 5a:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 6/2018.

Note 5b:

Conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 5c:

Conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 5d:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 12/2018.

Note 5e:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 5f:

Non-compliance found in safety aspect, and conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with two warning letters. Both records of non-compliance will be kept for one year until 3/2019.

Note 5g:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 6:

An incident involving a lift maintained by Eugene Engineering Co. Ltd. occurred on 11 May 2018 at Paris Court of Sheungshui Town Centre, resulting in the death of one passenger. The investigation is in progress. For more information, please refer to the Government Press Release:

<http://www.info.gov.hk/gia/general/201805/11/P20180511011111.htm>.