

Lift Contractors' Performance Rating
Quarterly Contractors' Performance Rating (CPR) of Registered Lift Contractors
(Assessment period: from July 2017 to June 2018) (Note 1)
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	RLC92004	★	★★★★★
Antonfield Engineering Co., Ltd.	RLC95002	★	★★★★★
Cheerwell Engineering Limited	RLC96002	★	★★★★★
CKP Building Service Systems Ltd.	RLC85001	★	★★★★★
Elevator Parts Engineering Company Limited	RLC78001	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	RLC17001	★	★★★★★
Hoi Fai Lift Engineering & Services Ltd.	RLC87006	★	★★★★★
Hongkong International Terminals Limited	RLC01004	★	★★★★★
KONE Elevator (HK) Ltd.	RLC87001	★	★★★★★
Loedige Asia Limited	RLC07001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	RLC88005	★	★★★★★
Nikkin Lifts & Escalators Limited	RLC91002	★	★★★★★
Shan On Engineering Company Limited	RLC73002	★	★★★★★
Sun Fai Engineering & Equipment Co., Ltd.	RLC02002	★	★★★★★
Tak Lee Elevator Engineering	RLC02001	★	★★★★★

Co., Ltd.			
Vertex Engineering Limited	RLC00001	★	★★★★★
Ring Hing Engineering Services Co., Ltd.	RLC97004	★	★★★★
Association Electrical Engineering Limited	RLC02003	★	★★★
Chevalier (HK) Limited	RLC69001	★	★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	RLC67001	★	★★★
Holake Hong Kong Lifts Ltd.	RLC80005	★	★★★
Jekco Elevators Ltd.	RLC97001	★	★★★
Rich Mark Engineering Limited	RLC99001	★	★★★
Schindler Lifts (Hong Kong) Ltd.	RLC74002	★	★★★
Sigma Elevator (HK) Ltd.	RLC04002	★	★★★
The Express Lift Company Limited	RLC94001	★	★★★
Taizoom Elevator Co.(H.K.)Ltd.	RLC10001	★	★★
Toki Elevator Engineering Ltd.	RLC85002	★	★★
Ben Fung Machineries & Engineering Ltd (Note 3)	RLC73001	★	★
Associated Engineers, Ltd.	RLC01003	★	
Chun Ming Elevator Co. Ltd.	RLC93002	(Note/註 4a)	
Chun Ming Engineering Co. Ltd.	RLC88002	(Note/註 4b)	
Eugene Engineering Co. Limited	RLC03002	(Note/註 4c)	
Fujitec (HK) Co. Ltd.	RLC85005	(Note/註 4d)	
Lighthouse Elevator Engineering Limited	RLC98003	(Note/註 4e)	

Otis Elevator Company (HK) Limited	RLC75004	(Note/註 4f)
Techfaith Engineering Limited	RLC00002	(Note/註 4g)
ThyssenKrupp Elevator (HK) Limited	RLC96001	(Note/註 4h)

Note 1:

The list of performance rating only shows the performance rating of the contractor who had five or more lifts being inspected by the EMSD during the assessment period. In other words, for those contractors having less than five lifts being inspected by the EMSD during the assessment period [refer to Table (a)], and contractors not undertaking any lift maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.



(a) Contractors having less than five lifts being inspected by the EMSD during the assessment period:

Name of Registered Lift Contractor	Contractor No.
-	-

(b) Contractors not undertaking any lift maintenance work during the assessment period:

Name of Registered Lift Contractor	Contractor No.
Holake (HK) Ltd.	RLC76001
MTR Corporation Ltd.	RLC78003
Ryoden Elevator Company Limited	RLC64001

Note 2:

Rating	Description
 + 	No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)

★+ ★★★★★	No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
★+ ★★★★	No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
★+ ★★★	No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
★+ ★	No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
★	No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest quarterly performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors' performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

Note 3:

An incident involving a lift maintained by Ben Fung Machineries & Engineering Ltd occurred on 8 April 2018 at the Waterside Plaza, Tsuen Wan, resulting in serious injury of two passengers. For more information, please refer to the Government Press Release:

<http://www.info.gov.hk/gia/general/201807/14/P2018071400666.htm>.

Ben Fung Machineries & Engineering Ltd has been served with warning letter in

relation to the non-compliance found in safety aspect in the incident. The warning letter will be reflected in the next CPR announcement.

Note 4a:

Conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 4b:

Conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 4c:

An incident involving a lift maintained by Eugene Engineering Co. Ltd. occurred on 11 May 2018 at Paris Court of Sheungshui Town Centre, resulting in the death of one passenger. For more information, please refer to the Government Press Release: <http://www.info.gov.hk/gia/general/201805/11/P20180511011111.htm>. Eugene Engineering Co. Ltd. has been served with two warning letters in relation to the non-compliances found in safety aspect in the incident. The records of non-compliances will be kept for one year until 6/2019.

Note 4d:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 12/2018.

Note 4e:

Non-compliances found in safety aspect, thus served with two warning letters. The records of non-compliances will be kept for one year until 6/2019.

Note 4f:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 4g:

Non-compliance found in safety aspect, and conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with two warning letters. Both records of non-compliance will be kept

for one year until 3/2019.

Note 4h:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.