

**Quarterly Contractors' Performance Rating (CPR) of
Registered Lift Contractors**
(Assessment period: from July 2018 to June 2019 ^(Note 1))
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd	RLC92004	★	★★★★★
Antonfield Engineering Company Limited	RLC95002	★	★★★★★
Cheerwell Engineering Limited	RLC96002	★	★★★★★
CKP Building Service Systems Ltd.	RLC85001	★	★★★★★
Elevator Parts Engineering Co., Ltd.	RLC78001	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	RLC17001	★	★★★★★
Hitachi Elevator Engineering Co., (HK) Ltd.	RLC67001	★	★★★★★
Hoi Fai Lift Eng. & Services Ltd.	RLC87006	★	★★★★★
Hongkong International Terminals Limited	RLC01004	★	★★★★★
Loedige Asia Limited	RLC07001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	RLC88005	★	★★★★★
Ring Hing Engineering Services Co., Ltd.	RLC97004	★	★★★★★
Sun Fai Engineering & Equipment Company Limited	RLC02002	★	★★★★★
Tak Lee Elevator Engineering Co Ltd	RLC02001	★	★★★★★
Toki Elevator Eng. Ltd.	RLC85002	★	★★★★★
Vertex Engineering Limited	RLC00001	★	★★★★★
Association Electrical Engineering Limited	RLC02003	★	★★★★

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Chevalier (HK) Ltd.	RLC69001	★	★★★★
Chun Ming Engineering Co., Ltd.	RLC88002	★	★★★★
Eugene Engineering Co. Ltd.	RLC03002	★	★★★★
Holake Hong Kong Lifts Ltd.	RLC80005	★	★★★★
KONE Elevator (HK) Ltd.	RLC87001	★	★★★★
Otis Elevator Company (H.K.) Ltd.	RLC75004	★	★★★★
Rich Mark Engineering Limited	RLC99001	★	★★★★
Shan On Engineering Co., Ltd.	RLC73002	★	★★★★
Sigma Elevator (HK) Limited	RLC04002	★	★★★★
Lighthouse Elevator Engineering Ltd	RLC98003	★	★★★★
ThyssenKrupp Elevator (HK) Limited	RLC96001	★	★★★★
The Express Lift Company Limited	RLC94001	★	★★
Chun Ming Elevator Company Limited	RLC93002	★	★
Taizoom Elevator Company (HK) Limited	RLC10001	★	★
Jekco Elevators Ltd	RLC97001	★	
Associated Engineers, Limited	RLC01003	★	
Techfaith Engineering Limited	RLC00002	★	
Ben Fung Machineries & Engineering Ltd.	RLC73001	(Note 3a)	
Fujitec (HK) Co., Ltd.	RLC85005	(Note 3b)	
Nikkin Lifts & Escalators Ltd.	RLC91002	(Note 3c)	
Schindler Lifts (HK) Ltd.	RLC74002	(Note 3d)	

Note 1 :

The list of performance rating only shows the performance rating of the contractor who had five or more lifts being inspected by the EMSD during the assessment period. In other words, for those contractors having less than five lifts being inspected by the EMSD during the assessment period

[refer to Table (a)], and contractors not undertaking any lift maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.

- (a) Contractors having less than five lifts being inspected by the EMSD during the assessment period:

Name of Contractor	Contractor No.
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- (b) Contractors not undertaking any lift maintenance work during the assessment period

Name of Contractor	Contractor No.
Holake (Hong Kong) Ltd.	RLC76001
MTR Corporation Limited	RLC78003
Ryoden Elevator Company Limited	RLC64001

Note 2 :

- ★ + ★★★★★ No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
- ★ + ★★★★★ No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
- ★ + ★★★ No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
- ★ + ★★ No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
- ★ + ★ No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
- ★ No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor’s background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors’ Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors’ performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor’s performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

- Note 3a :** An incident involving a lift maintained by Ben Fung Machineries & Engineering Ltd. occurred on 8 April 2018 at the Waterside Plaza, Tsuen Wan, resulting in serious injury of two passengers. The technical investigation has been completed. The investigation report has been uploaded to EMSD's website. Please refer to the following webpage: [https://www.emsd.gov.hk/filemanager/en/content_794/Waterside%20Plaza%20Technical%20Investigation%20Report%20\(English%20version\).pdf](https://www.emsd.gov.hk/filemanager/en/content_794/Waterside%20Plaza%20Technical%20Investigation%20Report%20(English%20version).pdf)
- Ben Fung Machineries & Engineering Ltd. has been served with warning letter in relation to the non-compliance found in safety aspect in the incident. The record of non-compliance will be kept for one year until 10/2019.
- Note 3b :** Disciplinary Board has completed the disciplinary hearings against Fujitec (HK) Co., Ltd. for misconduct and neglect under the Lifts and Escalators Ordinance. The board determined Fujitec to have committed five disciplinary offences in 2016 involving excessive clearance of rope retainers at 5 locations. Fujitec was ordered to pay a total fine of \$200,000 and the costs of proceedings, and the order was published in the Gazette on 7 December 2018. Upon the board's decision, Fujitec was served with a warning letter. The record of non-compliance will be kept for one year until 12/2019.
- Note 3c :** Non-compliances found in safety aspect, thus served with two warning letters. The records of non-compliances will be kept for one year until 11/2019.
- Note 3d :** Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 6/2020.