

**Quarterly Contractors' Performance Rating (CPR) of
Registered Lift Contractors**

(Assessment period: from October 2018 to September 2019 ^(Note 1))

(in alphabetical order based on the Services Quality Performance Rating)

| Name of Contractor | Contractor No. | Safety Performance Rating (Note 2) | Services Quality Performance Rating (Note 2) |
|---|----------------|---|--|
| Anlev Elex Elevator Ltd | RLC92004 | ★ | ★★★★★ |
| Cheerwell Engineering Limited | RLC96002 | ★ | ★★★★★ |
| CKP Building Service Systems Ltd. | RLC85001 | ★ | ★★★★★ |
| Elevator Parts Engineering Co., Ltd. | RLC78001 | ★ | ★★★★★ |
| German Edunburgh Elevator & Escalator (HK) Ltd. | RLC17001 | ★ | ★★★★★ |
| Hitachi Elevator Engineering Co., (HK) Ltd. | RLC67001 | ★ | ★★★★★ |
| Hoi Fai Lift Eng. & Services Ltd. | RLC87006 | ★ | ★★★★★ |
| Hongkong International Terminals Limited | RLC01004 | ★ | ★★★★★ |
| Loedige Asia Limited | RLC07001 | ★ | ★★★★★ |
| Mitsubishi Elevator Hong Kong Company Limited | RLC88005 | ★ | ★★★★★ |
| Ring Hing Engineering Services Co., Ltd. | RLC97004 | ★ | ★★★★★ |
| Sun Fai Engineering & Equipment Company Limited | RLC02002 | ★ | ★★★★★ |
| Tak Lee Elevator Engineering Co Ltd | RLC02001 | ★ | ★★★★★ |
| Toki Elevator Eng. Ltd. | RLC85002 | ★ | ★★★★★ |
| Vertex Engineering Limited | RLC00001 | ★ | ★★★★★ |
| Association Electrical Engineering Limited | RLC02003 | ★ | ★★★★★ |
| Chun Ming Engineering Co., Ltd. | RLC88002 | ★ | ★★★★★ |

| Name of Contractor | Contractor No. | Safety Performance Rating (Note 2) | Services Quality Performance Rating (Note 2) |
|---|----------------|---------------------------------------|---|
| Chun Ming Elevator Company Limited | RLC93002 | ★ | ★★★★★ |
| Holake Hong Kong Lifts Ltd. | RLC80005 | ★ | ★★★★★ |
| Jekco Elevators Ltd | RLC97001 | ★ | ★★★★★ |
| Lighthouse Elevator Engineering Ltd | RLC98003 | ★ | ★★★★★ |
| Rich Mark Engineering Limited | RLC99001 | ★ | ★★★★★ |
| Techfaith Engineering Limited | RLC00002 | ★ | ★★★★★ |
| Chevalier (HK) Ltd. | RLC69001 | ★ | ★★★★ |
| KONE Elevator (HK) Ltd. | RLC87001 | ★ | ★★★★ |
| Otis Elevator Company (H.K.) Ltd. | RLC75004 | ★ | ★★★★ |
| Shan On Engineering Co., Ltd. | RLC73002 | ★ | ★★★★ |
| Taizoom Elevator Company (HK) Limited | RLC10001 | ★ | ★★★★ |
| ThyssenKrupp Elevator (HK) Limited | RLC96001 | ★ | ★★★★ |
| Antonfield Engineering Company Limited | RLC95002 | ★ | ★★★ |
| Eugene Engineering Co. Ltd. | RLC03002 | ★ | ★★ |
| Sigma Elevator (HK) Limited | RLC04002 | ★ | ★★ |
| The Express Lift Co., Ltd | RLC94001 | ★ | ★★ |
| Associated Engineers, Limited | RLC01003 | ★ | ★ |
| Ben Fung Machineries & Engineering Ltd. | RLC73001 | (Note 3a) | |
| Fujitec (HK) Co., Ltd. | RLC85005 | (Note 3b) | |
| Nikkin Lifts & Escalators Ltd. | RLC91002 | (Note 3c) | |
| Schindler Lifts (HK) Ltd. | RLC74002 | (Note 3d) | |

Note 1 :

The list of performance rating only shows the performance rating of the contractor who had five or more lifts being inspected by the EMSD during the assessment period. In other words, for those

contractors having less than five lifts being inspected by the EMSD during the assessment period [refer to Table (a)], and contractors not undertaking any lift maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.

- (a) Contractors having less than five lifts being inspected by the EMSD during the assessment period:

| Name of Contractor | Contractor No. |
|--------------------|----------------|
| - | - |

- (b) Contractors not undertaking any lift maintenance work during the assessment period

| Name of Contractor | Contractor No. |
|---------------------------------|----------------|
| Holake (Hong Kong) Ltd. | RLC76001 |
| MTR Corporation Limited | RLC78003 |
| Ryoden Elevator Company Limited | RLC64001 |

Note 2 :

- ★ + ★★★★★ No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
- ★ + ★★★★ No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
- ★ + ★★★ No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
- ★ + ★★ No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
- ★ + ★ No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
- ★ No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors' performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to

provide independent professional advice.

- Note 3a :** An incident involving a lift maintained by Ben Fung Machineries & Engineering Ltd. occurred on 8 April 2018 at the Waterside Plaza, Tsuen Wan, resulting in serious injury of two passengers. The technical investigation has been completed. The investigation report has been uploaded to EMSD's website. Please refer to the following webpage: [https://www.emsd.gov.hk/filemanager/en/content_794/Waterside%20Plaza%20Technical%20Investigation%20Report%20\(English%20version\).pdf](https://www.emsd.gov.hk/filemanager/en/content_794/Waterside%20Plaza%20Technical%20Investigation%20Report%20(English%20version).pdf)
- Ben Fung Machineries & Engineering Ltd. has been served with warning letter in relation to the non-compliance found in safety aspect in the incident. The record of non-compliance will be kept for one year until 10/2019.
- Note 3b :** Disciplinary Board has completed the disciplinary hearings against Fujitec (HK) Co., Ltd. for misconduct and neglect under the Lifts and Escalators Ordinance. The board determined Fujitec to have committed five disciplinary offences in 2016 involving excessive clearance of rope retainers at 5 locations. Fujitec was ordered to pay a total fine of \$200,000 and the costs of proceedings, and the order was published in the Gazette on 7 December 2018. Upon the board's decision, Fujitec was served with a warning letter. The record of non-compliance will be kept for one year until 12/2019.
- Note 3c :** Non-compliances found in safety aspect, thus served with two warning letters. The records of non-compliances will be kept for one year until 11/2019.
- Note 3d :** Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 6/2020.