

Lift Contractors' Performance Rating
Quarterly Contractors' Performance Rating (CPR) of Registered Lift Contractors
(Assessment period: from October 2017 to September 2018) (Note 1)
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	RLC92004	★	★★★★★
Antonfield Engineering Co., Ltd.	RLC95002	★	★★★★★
Cheerwell Engineering Limited	RLC96002	★	★★★★★
CKP Building Service Systems Ltd.	RLC85001	★	★★★★★
Elevator Parts Engineering Company Limited	RLC78001	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	RLC17001	★	★★★★★
Hoi Fai Lift Engineering & Services Ltd.	RLC87006	★	★★★★★
Hongkong International Terminals Limited	RLC01004	★	★★★★★
Loedige Asia Limited	RLC07001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	RLC88005	★	★★★★★
Ring Hing Engineering Services Co., Ltd.	RLC97004	★	★★★★★
Shan On Engineering Company Limited	RLC73002	★	★★★★★
Sun Fai Engineering & Equipment Co., Ltd.	RLC02002	★	★★★★★
Tak Lee Elevator Engineering Co., Ltd.	RLC02001	★	★★★★★

Vertex Engineering Limited	RLC00001	★	★★★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	RLC67001	★	★★★★★
Association Electrical Engineering Limited	RLC02003	★	★★★★
Chevalier (HK) Limited	RLC69001	★	★★★★
Holake Hong Kong Lifts Ltd.	RLC80005	★	★★★★
KONE Elevator (HK) Ltd.	RLC87001	★	★★★★
Nikkin Lifts & Escalators Limited	RLC91002	★	★★★★
Rich Mark Engineering Limited	RLC99001	★	★★★★
Schindler Lifts (Hong Kong) Ltd.	RLC74002	★	★★★★
Sigma Elevator (HK) Ltd.	RLC04002	★	★★★★
The Express Lift Company Limited	RLC94001	★	★★★★
Toki Elevator Engineering Ltd.	RLC85002	★	★★★★
Jekco Elevators Ltd.	RLC97001	★	★★★
Taizoom Elevator Co.(H.K.)Ltd.	RLC10001	★	★★
Associated Engineers, Ltd.	RLC01003	★	
Ben Fung Machineries & Engineering Ltd	RLC73001	(Note/註 3a)	
Chun Ming Elevator Co. Ltd.	RLC93002	(Note/註 3b)	
Chun Ming Engineering Co. Ltd.	RLC88002	(Note/註 3c)	
Eugene Engineering Co. Limited	RLC03002	(Note/註 3d)	
Fujitec (HK) Co. Ltd.	RLC85005	(Note/註 3e)	
Lighthouse Elevator Engineering Limited	RLC98003	(Note/註 3f)	

Otis Elevator Company (HK) Limited	RLC75004	(Note/註 3g)
Techfaith Engineering Limited	RLC00002	(Note/註 3h)
ThyssenKrupp Elevator (HK) Limited	RLC96001	(Note/註 3i)

Note 1:

The list of performance rating only shows the performance rating of the contractor who had five or more lifts being inspected by the EMSD during the assessment period. In other words, for those contractors having less than five lifts being inspected by the EMSD during the assessment period [refer to Table (a)], and contractors not undertaking any lift maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.



(a) Contractors having less than five lifts being inspected by the EMSD during the assessment period:

Name of Registered Lift Contractor	Contractor No.
-	-

(b) Contractors not undertaking any lift maintenance work during the assessment period:

Name of Registered Lift Contractor	Contractor No.
Holake (HK) Ltd.	RLC76001
MTR Corporation Ltd.	RLC78003
Ryoden Elevator Company Limited	RLC64001

Note 2:

Rating	Description
 + 	No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100)

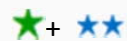
points in the two recent quarterly announcements)



No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)



No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points



No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points



No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points



No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered lift contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest quarterly performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors' performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the lift with analysis of the working conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

Note 3a:

An incident involving a lift maintained by Ben Fung Machineries & Engineering Ltd. occurred on 8 April 2018 at the Waterside Plaza, Tsuen Wan, resulting in serious injury of two passengers. For more information, please refer to the Government Press

Release: <http://www.info.gov.hk/gia/general/201807/14/P2018071400666.htm>. Ben Fung Machineries & Engineering Ltd. has been served with warning letter in relation to the non-compliance found in safety aspect in the incident. The record of non-compliance will be kept for one year until 7/2019.

Note 3b:

Conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 3c:

Conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with warning letter. The record of non-compliance will be kept for one year until 3/2019.

Note 3d:

An incident involving a lift maintained by Eugene Engineering Co. Ltd. occurred on 11 May 2018 at Paris Court of Sheungshui Town Centre, resulting in the death of one passenger. The technical investigation has been completed. The investigation report has been uploaded to EMSD's website. Please refer to the following webpage:

[https://www.emsd.gov.hk/filemanager/en/content_794/Report_on_Lift_Incident_at_Paris_Court_\(Eng\).pdf](https://www.emsd.gov.hk/filemanager/en/content_794/Report_on_Lift_Incident_at_Paris_Court_(Eng).pdf).

Besides, non-compliances found in safety aspect, thus served with two warning letters. The records of non-compliances will be kept for one year until 6/2019.

Note 3e:

An industrial incident involving a lift maintained by Fujitec (HK) Co. Ltd. occurred on 15 November 2017 at King Min House, King Lam Estate, Tseung Kwan O. Fujitec was convicted by the court on 14 September 2018 for contravention of section (16)(1)(b) of the Lifts and Escalators Ordinance, Cap.618.

Fujitec was previously served with warning letter due to relevant non-compliance found in safety aspect in the incident. The record of non-compliance will be kept for one year until 11/2018.

Note 3f:

Non-compliances found in safety aspect, thus served with two warning letters. The records of non-compliances will be kept for one year until 5/2019.

Note 3g:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 1/2019.

Note 3h:

Non-compliance found in safety aspect, and conviction by court for contravention of sections 16(1)(a), 16(1)(c) and 16(2) of the Lifts and Escalators Ordinance, Cap.618, thus served with two warning letters. Both records of non-compliance will be kept for one year until 4/2019.

Note 3i:

Non-compliance found in safety aspect, thus served with warning letter. The record of non-compliance will be kept for one year until 2/2019.