Lift Equipment Failure Incident reported to EMSD (January 2025 to December 2025)

Contractor No.	Name of Contractor	Incident Date	Location	Incident Nature
RLC75004	Otis Elevator Company (H.K.) Ltd.	08/01/2025	Prime Mansion, 183-187 Johnson Road, Wan Chai, Hong Kong.	Passengers are unwell due to a smoldering incident involving a burnt component in the lift control panel, which allowed some smoke to enter the lift car via the air vent.
RLC74002	Schindler Lifts (Hong Kong) Ltd.	23/01/2025	10 Hysan Avenue and 1-11 Sunning Road, Causeway Bay, Hong Kong.	Passenger felt unwell after being trapped due to a malfunction of an electrical component.
RLC74002	Schindler Lifts (Hong Kong) Ltd.	31/01/2025	Lei Tung Estate, Aberdeen, Hong Kong	The hydraulic system of the lift's braking system experienced a malfunction, triggering the brake monitoring system, which caused injury to passenger
RLC74002	Schindler Lifts (Hong Kong) Ltd.	12/02/2025	22 Cotton Tree Drive, Central, Hong Kong.	Passenger felt unwell after being trapped due to a malfunction of an electrical component.
RLC74002	Schindler Lifts (Hong Kong) Ltd.	01/04/2025	Cheung Fat Estate, Tsing Yi, N. T.	Passenger tripping due to levelling difference of lift car at landing arisen from malfunction of electrical component
RLC85005	Fujitec (HK) Co., Ltd.	14/05/2025	Faormont House, 8 Cotton Tree Drive, Central, Hong Kong.	Passenger tripping due to levelling difference of lift car at landing arisen from malfunction of electrical component
RLC74002	Schindler Lifts (Hong Kong) Ltd.	15/05/2025	Queen Mary Hospital Main Block, 102 Pok Fu Lam Road, Po Fu Lam, Hong Kong.	Passenger felt unwell after being trapped due to a malfunction of an electrical component.
RLC92004	Anlev Elex Elevator Ltd.	16/07/2025	Clinical Block 1, Queen Mary Hospital, 102 Pokfulam Road, Pok Fu Lam, Hong Kong.	Passenger felt unwell after being trapped due to a malfunction of an electrical component at lift pit.
RLC75004	Otis Elevator Company (H.K.) Ltd.	30/07/2025	Southsky, 80 Old Main Street, Aberdeen, Hong Kong	Passenger felt unwell after being trapped due to a malfunction of an electrical component.
RLC85005	Fujitec (HK) Co., Ltd.	03/08/2025	Blessings Garden Phase II, 56-58 Conduit Road, Mid-Levels, Hong Kong	Passenger tripping due to levelling difference of lift car at landing arisen from levelling device malfunction.
RLC80005	Holake Hong Kong Lifts Ltd.	16/08/2025	Harbour Heights, Tower 1-4, North Point, Hong Kong	Passenger tripping due to levelling difference of lift car at landing arisen from malfunction of electrical component
RLC88002	Chun Ming Engineering Co. Ltd.	12/09/2025	Modern Terminal Ltd., Berth One, Kwai Chung, N.T.	Passenger tripping due to levelling difference of lift car at landing arisen from poor landing contact.
RLC85005	Fujitec (HK) Co., Ltd.	17/09/2025	Sea Crest Village Phase 3, 18 Castle Peak Road, Sham Tseng, N.T.	Passenger tripping due to levelling difference of lift car at landing arisen from deviation of the working voltage of a PCB.
RLC87001	KONE Elevator (HK) Ltd.	28/09/2025	MTR Corporation, Jordan Station, Jordan, Kowloon	Passenger trapping due to a malfunction of an lift component.
RLC98003	Lighthouse Elevator Engineering Ltd.	31/10/2025	Pak Hoo Mansion, 554-560 Queen's Road West, Sai Ying Pun, Hong Kong	Passenger tripping due to levelling difference of lift car at landing arisen from poor landing contact.
RLC92004	Anlev Elex Elevator Ltd.	03/11/2025	Clinical Block 1, Queen Mary Hospital, 102 Pokfulam Road, Pok Fu Lam, Hong Kong.	Passenger felt unwell after being trapped due to a malfunction of an electrical component.
RLC74002	Schindler Lifts (Hong Kong) Ltd.	14/11/2025	Riviera Gardens, 28 Wing Shun Street, Tsuen Wan, N.T.	Passenger tripping due to levelling difference of lift car at landing arisen from malfunction of electrical component
RLC92004	Anlev Elex Elevator Ltd.	09/12/2025	Clinical Block 1, Queen Mary Hospital, 102 Pokfulam Road, Pok Fu Lam, Hong Kong.	Passenger felt unwell after being trapped due to a malfunction of an electrical component.

No. of Equipment Failure Records = 18