Quarterly Contractors' Performance Rating (CPR) of Registered Escalator Contractors (Assessment period: from April 2025 to March 2026 (Note 1)) (in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	REC92003	★	★★★★★
Antonfield Engineering Co., Ltd.	REC95003	★	★★★★★
Chun Ming Engineering Co., Ltd.	REC99005	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	REC17001	★	★★★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	REC67001	★	★★★★★
Jekco Elevators Ltd.	REC97001	★	★★★★★
KONE Elevator (HK) Ltd.	REC87001	★	★★★★★
Rich Mark Engineering Limited	REC99001	★	★★★★★
Ring Hing Engineering Services Co., Ltd.	REC97004	★	★★★★★
Shan On Engineering Company Limited	REC73002	★	★★★★★
Sigma Elevator (HK) Ltd.	REC85004	★	★★★★★
Sun Fai Engineering & Equipment Co., Ltd.	REC02001	★	★★★★★
Taizoom Elevator Co. (H.K.) Ltd.	REC10001	★	★★★★★
Techfaith Engineering Limited	REC00001	★	★★★★★
The Express Lift Company Limited	REC94001	★	★★★★★
WeMaintain Limited	REC24002	★	★★★★★
CKP Building Service Systems Ltd.	REC85001	★	★★★★
Eugene Engineering Co. Limited	REC03002	★	★★★★

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Mitsubishi Elevator Hong Kong Company Limited	REC88002	★	★★★★
Fujitec (HK) Co. Ltd.	REC85004	★	★★★
Holake Hong Kong Lifts Ltd.	REC80001	★	★★★
Otis Elevator Company (HK) Limited	REC75003	★	★★★
Schindler Lifts (Hong Kong) Ltd	REC74002	★	★★★
TK Elevator (HK) Limited	REC96001	★	★★
Chevalier (HK) Limited	REC69001	★	★

Note 1 :

The list of performance rating only shows the performance rating of the contractor who had five or more escalators inspected by the EMSD during the assessment period. In other words, for those contractors having less than five escalators inspected by the EMSD during the assessment period **[refer to Table (a)],** and contractor not undertaking any escalator maintenance works during the assessment period **[refer to Table (b)]**, their performances are not included in the list of performance rating.

(a) Contractors having less than five escalators inspected by the EMSD during the assessment period:

Name of Contractor	Contractor No.
Cheerwell Engineering Limited	REC05001
Elevator Parts Engineering Co., Ltd.	REC87005

(b) Contractors not undertaking any escalator maintenance works during the assessment period

Name of Contractor	Contractor No.
Association Electrical Engineering Limited	REC04002
MTR Corporation Limited	REC78002
Ryoden Elevator Company Limited	REC64001

Note 2 :

★ + ★★★★★	No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
★ + ★★★★	No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
★ + ★★★	No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
★ + ★★	No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
★ + ★	No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
★	No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered escalator contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, details of maintenance works, time required, emergency response capability, as well as the latest quarterly performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of the contractor's performance. For instance, the responsible person may specify in the contract a requirement for regular submissions of operational reports of the escalator, with analysis of the conditions, failure rates and failure modes. The responsible person should also hold regular meetings with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.