

**Quarterly Contractors' Performance Rating (CPR) of
Registered Escalator Contractors**
(Assessment period: from October 2018 to September 2019 ^(Note 1)
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd	REC92003	★	★★★★★
Antonfield Engineering Company Limited	REC95003	★	★★★★★
Association Electrical Engineering Limited	REC04002	★	★★★★★
Ben Fung Machineries & Engineering Ltd.	REC01002	★	★★★★★
Cheerwell Engineering Limited	REC05001	★	★★★★★
Chun Ming Engineering Co., Ltd.	REC99005	★	★★★★★
CKP Building Service Systems Ltd.	REC85001	★	★★★★★
Elevator Parts Engineering Co., Ltd.	REC87005	★	★★★★★
Eugene Engineering Co. Ltd.	REC03002	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	REC17001	★	★★★★★
Hitachi Elevator Engineering Co., (HK) Ltd.	REC67001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	REC88002	★	★★★★★
Nikkin Lifts & Escalators Ltd.	REC91002	★	★★★★★
Rich Mark Engineering Limited	REC99001	★	★★★★★
Sun Fai Engineering & Equipment Company Limited	REC02001	★	★★★★★
Taizoom Elevator Company (HK) Limited	REC10001	★	★★★★★
Techfaith Engineering Limited	REC00001	★	★★★★★

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Jekco Elevators Ltd	REC97001	★	★★★★
Otis Elevator Company (H.K.) Ltd.	REC75003	★	★★★★
Chevalier (HK) Ltd.	REC69001	★	★★★
KONE Elevator (HK) Ltd.	REC87001	★	★★★
Schindler Lifts (HK) Ltd.	REC74002	★	★★★
ThyssenKrupp Elevator (HK) Limited	REC96001	★	★★★
Fujitec (HK) Co., Ltd.	REC85004	★	★★
The Express Lift Co., Ltd.	REC94001	★	★★
Sigma Elevator (HK) Limited	REC04001	★	★
Holake Hong Kong Lifts Ltd.	REC80001	(Note 3)	

Note 1 :

The list of performance rating only shows the performance rating of the contractor who had five or more escalators being inspected by the EMSD during the assessment period. In other words, for those contractors having less than five escalators being inspected by the EMSD during the assessment period [refer to Table (a)], and contractor not undertaking any escalator maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.

- (a) Contractors having less than five escalators being inspected by the EMSD during the assessment period:

Name of Contractor	Contractor No.
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- (b) Contractors not undertaking any escalator maintenance work during the assessment period

Name of Contractor	Contractor No.
Holake (Hong Kong) Ltd.	REC79001
MTR Corporation Limited	REC78002
Ring Hing Engineering Services Co., Ltd.	REC97004
Ryoden Elevator Company Limited	REC64001
Shan On Engineering Co., Ltd.	REC73002

Note 2 :

★ + ★★★★★	No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
★ + ★★★★★	No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
★ + ★★★	No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
★ + ★★	No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
★ + ★	No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
★	No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered escalator contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest quarterly performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors' performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the escalator, with analysis of the conditions, failure rates and failure modes. The responsible person should also hold regular meeting with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

Note 3 : Multiple non-compliances were found during inspections of escalators handed over by Holake Hong Kong Lifts Ltd in January 2019. The record of non-compliance will be kept for one year until 2/2020 and 3/2020 respectively.