

Escalator Contractors' Performance Rating
Quarterly Contractors' Performance Rating (CPR) of Registered Escalator Contractors
(Assessment period: from October 2017 to September 2018) (Note 1)
(in alphabetical order based on the Services Quality Performance Rating)

Name of Contractor	Contractor No.	Safety Performance Rating (Note 2)	Services Quality Performance Rating (Note 2)
Anlev Elex Elevator Ltd.	REC92003	★	★★★★★
Antonfield Engineering Co., Ltd.	REC95003	★	★★★★★
Association Electrical Engineering Limited	REC04002	★	★★★★★
Ben Fung Machineries & Engineering Ltd.	REC01002	★	★★★★★
Cheerwell Engineering Limited	REC05001	★	★★★★★
CKP Building Service Systems Ltd.	REC85001	★	★★★★★
Elevator Parts Engineering Company Limited	REC87005	★	★★★★★
Eugene Engineering Co. Limited	REC03002	★	★★★★★
Fujitec (HK) Co. Ltd.	REC85004	★	★★★★★
German Edunburgh Elevator & Escalator (HK) Ltd.	REC17001	★	★★★★★
Hitachi Elevator Engineering Co. (HK) Ltd.	REC67001	★	★★★★★
Mitsubishi Elevator Hong Kong Company Limited	REC88002	★	★★★★★
Nikkin Lifts & Escalators Limited	REC91002	★	★★★★★
Rich Mark Engineering Limited	REC99001	★	★★★★★
Schindler Lifts (Hong Kong) Ltd	REC74002	★	★★★★★

Sun Fai Engineering & Equipment Co., Ltd.	REC02001	★	★★★★★
Taizoom Elevator Co.(H.K.)Ltd.	REC10001	★	★★★★★
Techfaith Engineering Limited	REC00001	★	★★★★★
Chevalier (HK) Limited	REC69001	★	★★★★★
KONE Elevator (HK) Ltd.	REC87001	★	★★★★★
Holake Hong Kong Lifts Ltd.	REC80001	★	★★★★
Otis Elevator Company (HK) Limited (Note 3)	REC75003	★	★★★★
ThyssenKrupp Elevator (HK) Limited	REC96001	★	★★★★
Sigma Elevator (HK) Ltd.	REC04001	★	★
The Express Lift Company Limited	REC94001	★	★
Chun Ming Engineering Co. Ltd.	REC99005	★	
Jekco Elevators Ltd.	REC97001	★	

Note 1:

The list of performance rating only shows the performance rating of the contractor who had five or more escalators being inspected by the EMSD during the assessment period. In other words, for those contractors having less than five escalators being inspected by the EMSD during the assessment period [refer to Table (a)], and contractor not undertaking any escalator maintenance work during the assessment period [refer to Table (b)], their performances are not included in the list of performance rating.












(a) Contractors having less than five escalators being inspected by the EMSD during the assessment period:

Name of Registered Escalator Contractor	Contractor No.
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(b) Contractors not undertaking any escalator maintenance work during the assessment period:

Name of Registered Escalator Contractor	Contractor No.
Holake (HK) Ltd.	REC79001
MTR Corporation Limited	REC78002
Ring Hing Engineering Services Co., Ltd.	REC97004
Ryoden Elevator Company Limited	REC64001
Shan On Engineering Co., Ltd.	REC73002

Note 2:

Rating	Description
 + 	No non-compliance found in both safety and services quality aspects in two recent quarterly announcements (Safety Star awarded and the services quality performance index at 100 points in the two recent quarterly announcements)
 + 	No non-compliance found in both safety and services quality aspects (performance index at 100 points in this quarterly announcement)
 + 	No non-compliance found in safety aspect and service quality performance index is between 90 and 99 points
 + 	No non-compliance found in safety aspect and service quality performance index is between 80 and 89 points
 + 	No non-compliance found in safety aspect and service quality performance index is between 70 and 79 points
	No non-compliance found in safety aspect and service quality performance index is less than 70 points

In choosing a registered escalator contractor for provision of maintenance services, apart from the price, the responsible person should also consider the registered contractor's background and scale, specific technical knowledge, availability of spare parts, maintenance work details, time required, emergency response capability, as well as the latest quarterly performance rating. After considering these factors, if the responsible person decides to choose a registered contractor with no safety stars or with fewer quality stars under the Contractors' Performance Rating for provision of maintenance service, the EMSD suggests that the responsible person should step up the management and supervision of contractors' performance. For instance, the responsible person may specify in the contract a requirement for regular submission of operational reports of the escalator, with analysis of the conditions, failure rates and failure modes. The responsible person should also hold regular meeting with the registered contractor and review the contractor's performance. If necessary, the responsible person should consider engaging an independent consultant to provide independent professional advice.

Note 3:

Otis Elevator Company (HK) Limited was convicted at the Kowloon City Magistrates' Courts on 9 March 2018 for being engaged to carry out escalator works at Escalator no.18, Langham Place, Mongkok, Kowloon, failed to ensure the escalator works on 9 February 2017, 23 February 2017, 9 March 2017 and 23 March 2017, were carried out properly, thus contravening sections 47(1)(a) and 47(2) of the Lifts and Escalators Ordinance. Otis was fined a total of \$320,000. In view that a warning letter has been issued to Otis in March 2017 for according a total of 30 PM points for (i) broken drive chain and (ii) malfunction of broken-drive-chain safety device in the escalator incident at Langham Place, Mongkok on 25 March 2017 which was related to the conviction, safety star and quality stars had not been awarded to Otis in the one-year period from April 2017 to March 2018.