

Escalator Equipment Failure Incident reported to EMSD (April 2025 to March 2026)

Contractor No.	Name of Contractor	Incident Date	Location	Incident Nature
REC74002	Schindler Lifts (Hong Kong) Ltd	19/07/2025	Bayview Garden, 633 Castle Peak Road, Tsuen Wan, N.T.	Unsynchronized handrail operation of an escalator due to malfunction of handrail drive unit resulting in passenger injury.
REC75003	Otis Elevator Company (HK) Limited	29/07/2025	MTR Corporation, Fanling Station, Fanling, N.T.	Unsynchronized handrail operation of an escalator due to insufficient tension of handrail belt resulting in passenger injury.
REC69001	Chevalier (HK) Limited	12/09/2025	Tuen Mun Trend Plaza (South Wing), 2 Tuen Lung Street, Tuen Mun, N.T.	Emergency stop of the escalator due to malfunction of the control relay resulting in passenger injury.

No. of Equipment Failure Records = 3