

Escalator Equipment Failure Incident reported to EMSD (July 2025 to June 2026)

Contractor No.	Name of Contractor	Incident Date	Location	Incident Nature
REC74002	Schindler Lifts (Hong Kong) Ltd	19/07/2025	Bayview Garden, 633 Castle Peak Road, Tsuen Wan, N.T.	Unsynchronized handrail operation of an escalator due to malfunction of handrail drive unit resulting in passenger injury.
REC75003	Otis Elevator Company (HK) Limited	29/07/2025	MTR Corporation, Fanling Station, Fanling, N.T.	Unsynchronized handrail operation of an escalator due to insufficient tension of handrail belt resulting in passenger injury.
REC69001	Chevalier (HK) Limited	12/09/2025	Tuen Mun Trend Plaza (South Wing), 2 Tuen Lung Street, Tuen Mun, N.T.	Emergency stop of the escalator due to malfunction of the control relay resulting in passenger injury.
REC80001	Holake Hong Kong Lifts Ltd.	13/04/2026	Trade Square, 681 Cheung Sha Wan Road, Cheung Sha Wan, Kowloon	Unsynchronized handrail operation of an escalator due to malfunction of handrail drive unit resulting in passenger injury.
REC67001	Hitachi Elevator Engineering Co. (HK) Ltd.	18/05/2026	Lippo Sun Plaza, 28 Canton Road, Tsim Sha Tsui, Kowloon	Emergency stop of the escalator due to misalignment of the safety switch.
REC87001	KONE Elevator (HK) Ltd.	09/06/2026	Choi Yuen Plaza, Choi Yuen Estate, Sheung Shui, N.T.	Roll-back of an escalator due to the failure of a mechanical component at the drive component.

No. of Equipment Failure Records = 6