

Opening	
A1	Hong Kong is world-renowned Metropolis
A2	To keep pace with the times and remain competitive,
A3	everybody is racing against the clock.
A4	To meet the needs of the city's fast tempo
A5	transportation
A6	electricity, gas supply and engineering services
A7	must be safe, reliable and technologically advanced.
A8	As a regulatory body and a service provider, the Electrical and Mechanical Services Department (EMSD)
A9	shoulders great responsibilities.
Montage	
B1	We monitor the supply of gas and electricity,
B2	the safety of mechanical installations and railway systems,

B3	and promote energy efficiency in Hong Kong.
B4	We also serve, through the Electrical and Mechanical Services Trading Fund (EMSTF), other government departments and public sectors
B5	We provide electrical, mechanical and electronic engineering services, which include design,
B6	installation,
B7	repair and maintenance,
B8	upgrading and replacement of aged engineering facilities.
B9	To ensure our services meet the world-class standard,
B10	we put all efforts in our work (To Strive)
B11	To listen attentively to the needs of public and clients,
B12	we serve with heart. (To serve)
B13	To keep pace with the latest technology development,
B14	we care every detail. (To care)

TITLE: CARE , “Create public value”	
C1	All the way through,-EMSD not only enforces key legislation,
C2	but also proactively revises and introduces new laws,
C3	for example, the amendment to the Lifts and Escalators Ordinance and introduce of Building Energy Efficiency Ordinance.
C4	We enacts regulatory systems and provisions of law to ensure they comply with the current standard of technology and society’s needs.
C5	
C6	We clearly defines the role of stakeholders,
C7	including owners,
C8	property management companies,
C9	contractors,
C10	and engineers and workers and their shared responsibility.
C11	Furthermore, we encourage the public to perform regular maintenance and regular replacement of their aged electrical and mechanical facilities,
C12	

C13	so as to prevent potential danger resulting from aging of systems.
C14	To reinforce the transparency and acceptability of regulatory service,
C15	while setting new regulations,
C16	EMSD strives to stay in close contact with different sectors and stakeholders,
C17	We listens carefully to their opinions, build a mutual trust and communicate actively with them,
C18	We want to ensure our regulatory services help create public value,
C19	and achieve maximum effectiveness.
TITLE: CARE "Assure Peace of Mind"	
D1	Through effective enforcement of laws
D2	and offering professional services,
D3	so as to enhance safety and quality of life of our community,
D4	has always been the pledge of the EMSD.
D5	It is also the common goal of our staff.

D6	To promote a life-learning culture in the Electrical and Mechanical engineering service industry,
D7	EMSD constantly provides different kinds of training programmes,
D8	to enhance the professional standards.
D9	Internally, we encourage our staff to pursue continuous education
D10	For example, through "Knowledge Community" web forums,
D11	we can pass on our valuable professional knowledge,
D12	skills and experience,
D13	from one generation to another.
D14	In doing so, we strive to make sure that our staff
D15	carry out their duty with a better performance,
D16	and the general public enjoy peace of mind in using E&M facilities.

TITLE: CARE , “Reinforce Partnerships”

E1	Despite intense competition in an open market, the Electrical and Mechanical Services Trading Fund (EMSTF)
E2	succeeded not only in retaining most of its Long term Service Level Agreements,
E3	but also in expanding its clientele.

F1	For the new Tamar Central Government Complex
F2	and the new Legislative Council Complex,
F3	the new Civil Aviation Department Headquarters,
F4	the Kai Tak Cruise Terminal
F5	and other government departments,
F6	we provide professional and technical support to their E & M systems,
F7	and promote the use of energy efficiency and environmental-friendly technology,
F8	in order to conserve energy and reduce maintenance costs.

G1	EMSD provides operation services and maintenance of the electrical, mechanical and medical electronic equipment for the Hospital Authority,
G2	
G3	and 24-hour emergency service support for their advanced medical equipment.
G4	
H1	EMSD provides technical solutions for various government tunnels,
H2	such as the Cross-Harbour Tunnel
H3	and Lion Rock Tunnel,
H4	for changing the ventilation system,
H5	installing advanced traffic control
H6	and surveillance systems.
J1	EMSD has helped various government departments with new vehicle procurement,

J2	inspection and maintenance.
K1	EMSD has assisted the disciplinary forces in upgrading their equipment and facilities
K2	enhancing staff training and effective enforcement of laws.
L1	The Highways Department has entrusted EMSD to install new lifts at many footbridges,
L2	creating a barrier-free physical environment for people with disabilities.
M1	The EMSTF has always been customer-oriented.
M2	To satisfy the needs of different clients,
M3	we provide engineering solutions in a proactive and responsible manner
M4	to win their trust and support.
M5	We also pro-actively execute all our tasks,

M6	not fearing any challenge.
M7	We have built a reputation of being a reliable partner to our clients.
TITLE: CARE , “Enhance Living Environment”	
N1	EMSD advocates energy conservation and efficiency.
N2	Beside promoting the “Energy Efficiency Labelling Scheme”,
N3	EMSD also assists the public in selecting home electrical appliances that are energy saving and environmental-friendly.
N4	Through implementing the Buildings Energy Efficiency Ordinance,
N5	EMSD encourages the public
N6	and the enterprises to take different measures of energy efficiency,
N7	in order to promote sustainable development of the society.
N8	EMSD is one of the first government departments to introduce greenery outdoor space in the office building.

N9	and display various solar power facilities,
N10	with a view to promoting the use of renewable energy.
N11	In alignment with Government policy,
N12	EMSD strongly encourages the public to use electrical vehicle,
N13	to reduce exhaust gas emission on the road,
N14	and help improve Hong Kong's air quality,
N15	EMSD strives to educate the public through different channels
N16	and promotion activities,
N17	making them pay more attention in their daily life to electrical and mechanical safety
N18	and energy efficiency,
N19	ensuring every resident in Hong Kong can enjoy a safer and more environmental-friendly living space.

Closing	
P1	Our team at EMSD comprises professionals
P2	with many years of valuable experience,
P3	They work hard,
P4	and dare to accept new ideas and innovate.
P5	Besides ensuring the safety of electrical and mechanical engineering services in Hong Kong
P6	we have been working hard to enhance the quality of life of our community
P7	and to make contributions to the prosperity and stability of Hong Kong.
Q1	
Q2	I have been working at EMSD for many years.
Q3	I understand how important our services are to the public and customers.
Q4	To provide better and more reliable electrical and mechanical engineering services,

Q5	we don't mind taking one more step and doing our best.
R1	Coping with the difficulties and challenges in our work
R2	relies very much on the rich experience of our teammates
R3	and the fact that we work together in unity.
S1	I am greatly honoured to be part of the regulatory service team of the Electrical and Mechanical Services Department.
S2	
S3	We will continue to listen to the voices of public and do our best to enhance the quality of life of Hong Kong residents and to promote energy conservation.
S4	

T1	The vision of the Civil Aviation Department is our commitment
T2	to a safe, efficient and sustainable air transport system.
T3	We are confident that the Electrical Mechanical Services Department will provide us with safe, reliable and professional services.
T4	