



我們再次成功支援港島東醫院聯網的另一公立醫院 — 東華東院取得ACHS醫療認證，以為市民提供更優質可靠的醫療服務。

We once again helped another public hospital in HKEC, the Tung Wah Eastern Hospital in its ACHS accreditation, enabling it to deliver better and more reliable healthcare services to the community.

長期以來，機電工程署都是醫院管理局（醫管局）的緊密合作夥伴，特別在協助其屬下醫院取得質素認證方面，更是合作無間。在2010年，我們協助港島東醫院聯網的東區尤德夫人那打素醫院，取得澳洲醫療服務標準委員會（ACHS）醫療認證。最近，我們再一次成功支援聯網的另一公立醫院 — 東華東院（醫院）取得ACHS醫療認證，以為市民提供更優質可靠的醫療服務。

為協助院方順利通過ACHS認證考核，我們全面審視了該院的機電、空調和生物醫學工程設備，並且擬備了一份調查報告，提供適時、適切的跟進和長期改善建議，當中包括為消防喉轆而設的標籤系統，以及醫療氣體、通風、供電、供水和消防裝置的應急方案等。

在整個評核過程中，東華東院和機電署的工作團隊都為持續改善服務質素的共同目標而努力；雙方的伙伴關係更趨鞏固，溝通交流更為密切。機電署的團隊也在內部落實了工程服務的最佳作業措施，並且強化了工作程序和制度。

ACHS醫療認證已於2014年頒授予東華東院，表彰該院已達至ACHS的評核要求及質素改進標準，以及該院對持續提升護理質素、服務和安全水平的承諾。

我們很榮幸能成為醫管局質素認證的合作夥伴，我們定會不遺餘力，為醫管局提供優質的機電支援服務。



支援東華東院取得ACHS認證 促進良好伙伴關係 ACHS Accreditation Strengthens Partnership with Tung Wah Eastern Hospital

We have always been a close partner of the Hospital Authority (HA), especially in helping its hospitals achieve quality accreditation. In 2010, we supported the Pamela Youde Nethersole Eastern Hospital of the Hong Kong East Cluster (HKEC) to gain accreditation by The Australian Council on Healthcare Standards (ACHS). Recently, we once again helped another public hospital in HKEC, the Tung Wah Eastern Hospital (the Hospital) in its ACHS accreditation, enabling it to deliver better and more reliable healthcare services to the community.

To prepare the Hospital for accreditation, we conducted a comprehensive review of the engineering services for all its electrical, mechanical and air-conditioning systems and biomedical engineering services equipment. We also prepared a survey report, with appropriate follow-up and long-term improvement advice. Some of our recommendations included a tagging system for fire hose reel as well as emergency plans for medical gas,

ventilation, power and water supply, and fire services systems.

The accreditation process strengthened the partnership between the Hospital and the EMSD team, as both were working towards the common goal of continuous improvement. Communication between the two parties has also improved. Internally, our EMSD team has implemented best practices for our engineering services, and strengthened the work procedures and management systems.

The ACHS accreditation was granted to the Hospital in 2014 in recognition of the accomplishment of the evaluation and quality improvement standards, and its commitment to continuous improvement of the quality of care, service and safety.

We are proud to be HA's partner in its quality journey of accreditation. We will uphold our commitment to supporting the Hospital in the provision of quality E&M services.